



June 1, 2022

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of May 2022. There were eleven (11) priority one calls in May with the average response time of 08:14 minutes.

There were six (06) priority two calls in May with the average response time of 13:15 minutes.

There were three (03) priority three calls in May with the average response time of 10:39 minutes.

A total of twenty (20) calls were run in May with an average response of 10:06.

There were extended response times for run numbers 207813 due to multiple address changes. The crew took the correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 06/01/2022 11:57:26

Filters: Date Range (Pickup Time): 05/01/2022 to 05/31/2022 (Last Month); Last Status Timestamp: At Scene; Sel

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
207475	Advanced	4114	5/1/2022 4:12	5/1/2022 4:21	9:01
207813	Advanced	4114	5/6/2022 15:00	5/6/2022 15:11	10:31
207923	Advanced	4114	5/8/2022 13:55	5/8/2022 14:04	9:06
208074	Advanced	4113	5/10/2022 18:02	5/10/2022 18:11	9:21
208446	Advanced	4113	5/15/2022 15:35	5/15/2022 15:41	5:45
208490	Advanced	4114	5/16/2022 11:30	5/16/2022 11:38	8:05
208550	Advanced	4111	5/17/2022 5:37	5/17/2022 5:46	8:43
208599	Advanced	4113	5/17/2022 21:13	5/17/2022 21:21	8:11
208686	Advanced	4113	5/19/2022 6:48	5/19/2022 6:57	8:24
208906	Advanced	4113	5/22/2022 15:12	5/22/2022 15:19	7:18
209108	Advanced	4113	5/25/2022 12:32	5/25/2022 12:38	6:14
Totals:					Avg: 08:14

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
207581	Advanced	4113	5/2/2022 20:36	5/2/2022 20:44	8:23
207586	Advanced	4114	5/2/2022 22:14	5/2/2022 22:25	10:53
208591	Advanced	4114	5/17/2022 19:31	5/17/2022 19:42	11:00
208932	Advanced	4114	5/22/2022 23:28	5/22/2022 23:43	14:54
209080	Advanced	Medic 8	5/25/2022 0:34	5/25/2022 0:47	13:38
209416	Advanced	4114	5/29/2022 22:26	5/29/2022 22:47	20:47
Totals:					Avg: 13:15

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
207490	Advanced	4113	5/1/2022 10:54	5/1/2022 11:04	10:16
207748	Advanced	4114	5/5/2022 12:11	5/5/2022 12:25	13:25
209301	Advanced	4114	5/28/2022 9:21	5/28/2022 9:29	8:16
Totals:					Avg: 10:39

Overall Totals

Trips	Average Response Time
20	10:06