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NOV 02 2021
CITY OF HARTFORD

November 2, 2021

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of October 2021. There were eleven (11) priority one calls in October with the average response time of 07:56 minutes.

There were twenty-three (23) priority two calls in October with the average response time of 09:53 minutes.

There were four (04) priority three calls in October with the average response time of 14:47 minutes.

A total of thirty-eight (38) calls were run in October with an average response of 09:50.

There was an extended response time to run number 24260 due to distance. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 11/02/2021 09:32:35

Filters: Date Range (Leg Date): 10/01/2021 to 10/31/2021 (Last Month); Last Status Timestamp: At Scene; Selecte

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
22793	Advanced	4111	10/2/2021 21:47	10/2/2021 21:54	6:17
23699	Advanced	Medic 2	10/14/2021 16:39	10/14/2021 16:48	9:23
23749	Advanced	Medic 4	10/15/2021 12:44	10/15/2021 12:51	7:19
24174	Advanced	4113	10/21/2021 14:23	10/21/2021 14:32	8:32
24227	Advanced	Medic 4	10/22/2021 11:25	10/22/2021 11:32	7:13
24260	Advanced	Medic 4	10/22/2021 19:48	10/22/2021 19:58	10:35
24262	Advanced	4113	10/22/2021 21:17	10/22/2021 21:26	9:22
24316	Advanced	4113	10/23/2021 17:04	10/23/2021 17:11	6:54
24355	Advanced	Medic 4	10/24/2021 11:35	10/24/2021 11:40	5:46
24374	Advanced	4113	10/24/2021 19:06	10/24/2021 19:15	8:57
24788	Advanced	4113	10/30/2021 14:47	10/30/2021 14:54	7:04

Totals:

Avg: 07:56

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
22686	Advanced	4111	10/1/2021 15:07	10/1/2021 15:17	10:28
22723	Advanced	Medic 2	10/1/2021 19:50	10/1/2021 20:03	12:50
22796	Advanced	4111	10/2/2021 22:41	10/2/2021 22:48	6:39
22951	Advanced	Medic 2	10/5/2021 8:02	10/5/2021 8:15	12:49
23244	Advanced	4111	10/9/2021 7:28	10/9/2021 7:37	9:20
23250	Advanced	Medic 2	10/9/2021 10:19	10/9/2021 10:28	9:27
23286	Advanced	4111	10/10/2021 0:18	10/10/2021 0:24	6:27
23601	Advanced	4111	10/13/2021 14:54	10/13/2021 15:02	7:53
23719	Advanced	Medic 4	10/15/2021 0:09	10/15/2021 0:16	6:46
23757	Advanced	Medic 6	10/15/2021 14:07	10/15/2021 14:16	8:31
23793	Advanced	Medic 4	10/16/2021 0:59	10/16/2021 1:11	12:35
23832	Advanced	Medic 4	10/16/2021 18:56	10/16/2021 19:01	4:45
23856	Advanced	Medic 4	10/17/2021 5:41	10/17/2021 5:52	11:03
23982	Advanced	Medic 2	10/19/2021 1:51	10/19/2021 2:01	9:22
23984	Advanced	4111	10/19/2021 2:04	10/19/2021 2:15	11:20
24126	Advanced	4113	10/20/2021 21:14	10/20/2021 21:26	12:33
24276	Advanced	Medic 4	10/23/2021 4:11	10/23/2021 4:23	11:22
24610	Advanced	Medic 4	10/28/2021 1:20	10/28/2021 1:35	15:08
24716	Advanced	Medic 4	10/29/2021 11:08	10/29/2021 11:12	3:14
24757	Advanced	Medic 4	10/30/2021 2:00	10/30/2021 2:14	13:31
24759	Advanced	Medic 4	10/30/2021 3:00	10/30/2021 3:11	11:11
24762	Advanced	Medic 4	10/30/2021 5:54	10/30/2021 6:04	10:03
24763	Advanced	Medic 4	10/30/2021 5:54	10/30/2021 6:04	10:03

Totals:

Avg: 09:53

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
22668	Advanced	4111	10/1/2021 12:29	10/1/2021 12:45	15:19
23987	Advanced	Medic 4	10/19/2021 3:56	10/19/2021 4:07	11:09
24238	Advanced	4113	10/22/2021 14:08	10/22/2021 14:22	13:44
24658	Advanced	4113	10/28/2021 14:55	10/28/2021 15:14	18:56
Totals:					Avg: 14:47

Overall Totals

Trips	38	Average Response Time	9:50
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