



May 3, 2023

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of April 2023. There were sixteen (16) priority one calls in April with an average response time of 09:24 minutes.

There were two (2) priority two calls run in April with an average response time of 08:49 minutes.

There were four (4) priority three calls in April with the average response time of 07:02 minutes.

There was a total of twenty-two (22) calls run in the month of April with an average response time of 08:50 minutes.

There was an extended response time for run number 11535 due to the crew having trouble finding the correct lot number when in the area.

There was an extended response time for run number 11555 due to flooding. The road was blocked, and the crew had to reroute to the call. No other incidents were reported.

If you have any questions, comments, and/or concerns, please feel free to contact myself or Glenn at the office.

Sincerely,

Jimmy Wills
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503