



December 1, 2022

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of November 2022. There were twelve (12) priority one calls in November with the average response time of 08:58 minutes.

There were six (06) priority two calls in November with the average response time of 10:50 minutes.

There was one (01) priority three call in November with an average response time of 07:57 minutes.

A total of nineteen (19) calls were run in November with an average response of 09:30.

There were extended response times for run numbers 65446, 67028, 68495, 68539, and 68687 due to distance from another county. All local ambulances were committed to calls. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503

Response Times By Priority

Report Date: 11/30/2022 08:07:39

Filters: Date Range (Pickup Time): 11/01/2022 to 11/29/2022; Last Status Timestamp: At Scene; Selected Field

Response Priority: P1

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
65183-22	Advanced l	4115	11/1/2022 12:09	11/1/2022 12:17	6:52
65446-22	Advanced l	4114	11/3/2022 3:34	11/3/2022 3:46	12:12
65548-22	Advanced l	4114	11/3/2022 14:08	11/3/2022 14:16	7:09
66072-22	Advanced l	4114	11/7/2022 15:29	11/7/2022 15:39	8:41
67028-22	Advanced l	4114	11/14/2022 18:23	11/14/2022 18:35	11:06
67274-22	Advanced l	4114	11/16/2022 12:59	11/16/2022 13:04	4:56
67283-22	Advanced l	4115	11/16/2022 14:08	11/16/2022 14:13	4:46
67285-22	Advanced l	4115	11/16/2022 14:08	11/16/2022 14:13	4:46
67904-22	Advanced l	4114	11/21/2022 12:12	11/21/2022 12:22	9:37
68495-22	Advanced l	4114	11/25/2022 22:59	11/25/2022 23:11	11:40
68539-22	Advanced l	4114	11/26/2022 8:54	11/26/2022 9:08	13:45
68687-22	Advanced l	4114	11/28/2022 1:20	11/28/2022 1:36	12:15
Totals:				Avg:	08:58

Response Priority: P2

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
65381-22	Advanced l	4114	11/2/2022 17:36	11/2/2022 17:47	10:23
65622-22	Advanced l	4114	11/4/2022 5:10	11/4/2022 5:27	12:41
66026-22	Advanced l	4115	11/7/2022 12:30	11/7/2022 12:38	7:30
66738-22	Advanced l	4115	11/12/2022 9:44	11/12/2022 9:50	6:22
67113-22	Advanced l	4114	11/15/2022 12:42	11/15/2022 12:54	11:44
67767-22	Advanced l	4115	11/20/2022 10:21	11/20/2022 10:38	16:23
Totals:				Avg:	10:50

Response Priority: P3

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
66582-22	Advanced l	4114	11/10/2022 20:11	11/10/2022 20:19	7:57
Totals:				Avg:	7:57

Overall Totals

Trips	19	Average Response Time	9:30
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