



February 2, 2021

Mr. Yemi Akinwale, City Manager  
Hartford City  
19 West Main Street  
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of January 2021. There were eleven (11) priority one calls in January with the average response time of 08:01 minutes.

There were sixteen (16) priority two calls in January with the average response time of 08:41 minutes.

There were two (02) priority three calls in January with an average response time of 12:52 minutes.

A total of twenty-nine (29) calls were run in January with an average response of 08:43.

There was an extended response time for run number 412 due to weather and road conditions. The crew took the correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter  
Director of Communication  
Pride Care Ambulance  
O: 269.343.3267  
F: 269.343.6503  
C: 269.313.2626