



August 3, 2021

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of July 2021. There were seven (07) priority one calls in July with the average response time of 09:05 minutes.

There were seven (07) priority two calls in July with the average response time of 10:19 minutes.

There were four (04) priority three calls in July with an average response time of 09:53 minutes.

A total of eighteen (18) calls were run in July with an average response of 09:45.

There were extended response times for run numbers 16893, 17489, and 16641 due to distance. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 08/03/2021 15:24:29

Filters: Date Range (Leg Date): 07/01/2021 to 07/31/2021 (Last Month); Last Status Timestamp: At Scene; Selecte

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
15696	Advanced	4119	7/6/2021 12:20	7/6/2021 12:28	8:06
16341	Advanced	4113	7/14/2021 10:04	7/14/2021 10:12	8:11
16893	Advanced	Medic 2	7/20/2021 23:04	7/20/2021 23:15	11:08
17036	Advanced	4113	7/22/2021 17:20	7/22/2021 17:28	7:28
17489	Advanced	Medic 4	7/28/2021 12:31	7/28/2021 12:41	10:21
17546	Advanced	4113	7/29/2021 6:20	7/29/2021 6:28	8:19
17604	Advanced	Medic 4	7/29/2021 20:25	7/29/2021 20:35	10:07
Totals:					Avg: 09:05

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
15322	Advanced	4113	7/2/2021 12:38	7/2/2021 12:47	9:05
15373	Advanced	4113	7/2/2021 23:09	7/2/2021 23:16	7:18
16107	Advanced	4113	7/11/2021 7:43	7/11/2021 7:53	9:48
16150	Advanced	Medic 4	7/11/2021 23:00	7/11/2021 23:11	10:13
16641	Advanced	Medic 2	7/18/2021 3:14	7/18/2021 3:30	15:57
16980	Advanced	4113	7/22/2021 7:00	7/22/2021 7:09	9:18
17737	Advanced	Medic 4	7/31/2021 19:19	7/31/2021 19:30	10:39
Totals:					Avg: 10:19

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
15399	Advanced	4113	7/3/2021 11:12	7/3/2021 11:18	6:18
15456	Advanced	4113	7/4/2021 11:20	7/4/2021 11:26	5:43
16052	Advanced	Medic 4	7/10/2021 12:33	7/10/2021 12:50	16:31
16985	Advanced	4113	7/22/2021 8:39	7/22/2021 8:50	11:03
Totals:					Avg: 09:53

Overall Totals

Trips	18	Average Response Time	9:45
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