



January 3, 2023

Mr. Yemi Akinwale, City Manager  
Hartford City  
19 West Main Street  
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of December 2022. There were eight (08) priority one calls in December with the average response time of 11:47 minutes.

There were four (04) priority two calls in December with the average response time of 11:39 minutes.

There were five (05) priority three call in December with an average response time of 13:04 minutes.

A total of seventeen (17) calls were run in December with an average response of 12:08.

There was an extended response time for run number 73133 due to distance. The crew took the correct route and did not report any further incidents.

There were extended response times for run numbers 69841, 71222, 71333, and 72514 due to distance from another county and weather conditions. All local ambulances were committed to calls. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter  
Pride Care Ambulance  
O: 269.343.3267  
F: 269.343.6503

Response Times By Priority

Report Date: 01/03/2023 10:05:29

Filters: Date Range (Pickup Time): 12/01/2022 to 12/31/2022 (Last Month); Last Status Timestamp: At Scene

Response Priority: P1

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
69301-22	Advanced l	4114	12/2/2022 0:10	12/2/2022 0:19	9:34
69841-22	Advanced l	4119	12/6/2022 17:04	12/6/2022 17:24	19:14
71222-22	Advanced l	4114	12/17/2022 1:50	12/17/2022 2:06	16:02
71333-22	Advanced l	4114	12/18/2022 3:59	12/18/2022 4:13	14:05
72514-22	Advanced l	4114	12/27/2022 0:42	12/27/2022 0:54	11:33
73014-22	Advanced l	4114	12/30/2022 13:38	12/30/2022 13:49	8:22
73081-22	Advanced l	4114	12/31/2022 1:08	12/31/2022 1:13	4:49
73133-22	Advanced l	4115	12/31/2022 16:58	12/31/2022 17:09	10:40
Totals:		8			Avg: 11:47

Response Priority: P2

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
70723-22	Advanced l	4115	12/13/2022 10:57	12/13/2022 11:06	8:57
70951-22	Advanced l	4115	12/14/2022 22:42	12/14/2022 22:48	5:28
72047-22	Advanced l	4115	12/23/2022 9:57	12/23/2022 10:14	16:57
72932-22	Advanced l	4114	12/29/2022 17:50	12/29/2022 18:06	15:16
Totals:		4			Avg: 11:39

Response Priority: P3

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
71041-22	Advanced l	4115	12/15/2022 17:26	12/15/2022 17:42	14:53
71179-22	Advanced l	4115	12/16/2022 16:16	12/16/2022 16:34	16:47
71185-22	Advanced l	4115	12/16/2022 16:16	12/16/2022 16:34	16:47
72417-22	Advanced l	4115	12/26/2022 11:55	12/26/2022 12:03	7:58
72716-22	Advanced l	4114	12/28/2022 10:07	12/28/2022 10:17	8:58
Totals:		5			Avg: 13:04

Overall Totals

Trips

17

Average Response Time

12:08