



November 3, 2020

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of October 2020. There were eight (08) priority one calls in October with the average response time of 08:25 minutes.

There were sixteen (16) priority two calls in October with the average response time of 09:32 minutes.

There were two (02) priority three calls in October with an average response time of 11:50 minutes.

A total of twenty-six (26) calls were run in October with an average response of 09:22.

There were extended response times for run numbers 27967 and 29210 due to distance. The crew took the correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 11/03/2020 09:58:26

Filters: Date Range (Leg Date): 10/01/2020 to 10/31/2020 (Last Month); Last Status Timestamp: At Scene; Selecte

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
26967	Advanced	4111	10/4/2020 11:31	10/4/2020 11:39	7:07
27603	Advanced	Medic 2	10/10/2020 13:04	10/10/2020 13:13	8:43
27967	Advanced	Medic 4	10/14/2020 16:54	10/14/2020 17:05	11:20
27985	Advanced	4119	10/15/2020 3:07	10/15/2020 3:15	7:43
28354	Advanced	Medic 4	10/19/2020 6:54	10/19/2020 7:02	7:58
28640	Advanced	Medic 2	10/21/2020 14:06	10/21/2020 14:12	5:46
29210	Advanced	Medic 6	10/28/2020 11:53	10/28/2020 12:04	10:32
29475	Advanced	4113	10/30/2020 8:37	10/30/2020 8:46	8:18

Totals:

Avg: 08:25

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
26792	Advanced	4113	10/1/2020 23:30	10/1/2020 23:39	9:13
26969	Advanced	Medic 6	10/4/2020 12:04	10/4/2020 12:12	8:03
26998	Advanced	4113	10/4/2020 20:26	10/4/2020 20:41	14:54
27610	Advanced	Medic 6	10/10/2020 14:16	10/10/2020 14:23	6:57
27699	Advanced	4119	10/11/2020 20:58	10/11/2020 21:00	2:25
28159	Advanced	Medic 4	10/16/2020 10:01	10/16/2020 10:12	10:53
28203	Advanced	Medic 4	10/16/2020 14:16	10/16/2020 14:28	12:06
28292	Advanced	Medic 2	10/18/2020 2:15	10/18/2020 2:24	9:49
28337	Advanced	Medic 2	10/18/2020 19:06	10/18/2020 19:16	9:38
28854	Advanced	4119	10/23/2020 15:51	10/23/2020 16:03	12:50
28901	Advanced	4113	10/24/2020 11:54	10/24/2020 11:59	5:48
28981	Advanced	4119	10/25/2020 16:47	10/25/2020 16:52	5:34
29183	Advanced	4119	10/28/2020 8:36	10/28/2020 8:43	6:17
29352	Advanced	4119	10/29/2020 10:43	10/29/2020 10:54	11:44
29449	Advanced	4113	10/29/2020 21:02	10/29/2020 21:15	13:20
29464	Advanced	4119	10/30/2020 4:21	10/30/2020 4:34	13:01

Totals:

Avg: 09:32

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
27211	Advanced	4113	10/6/2020 11:25	10/6/2020 11:35	10:09
27411	Advanced	Medic 4	10/8/2020 13:29	10/8/2020 13:43	13:31

Totals:

Avg: 11:50

Overall Totals

Trips

26

Average Response Time

9:22