



August 1, 2022

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of July 2022. There were fifteen (15) priority one calls in July with the average response time of 07:37 minutes.

There were fourteen (14) priority two calls in July with the average response time of 08:49 minutes.

There were two (02) priority three calls in July with an average response time of 14:11 minutes.

A total of thirty-one (31) calls were run in July with an average response of 08:35.

There were extended response times for run numbers 213965 due to distance. The crew took the correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 08/01/2022 08:56:24

Filters: Date Range (Pickup Time): 07/01/2022 to 07/31/2022 (Last Month); Last Status Timestamp: At Scene; Sele

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
212061	Advanced	4114	7/3/2022 21:00	7/3/2022 21:10	9:35
212067	Advanced	Medic 2	7/3/2022 22:02	7/3/2022 22:08	6:30
212139	Advanced	4110	7/4/2022 18:20	7/4/2022 18:23	2:50
212538	Advanced	4114	7/9/2022 12:46	7/9/2022 12:52	5:52
212542	Advanced	4114	7/9/2022 12:46	7/9/2022 12:54	7:52
212559	Advanced	4114	7/9/2022 20:05	7/9/2022 20:14	9:38
212619	Advanced	4113	7/10/2022 16:02	7/10/2022 16:06	4:37
212713	Advanced	4113	7/11/2022 16:02	7/11/2022 16:07	4:48
213044	Advanced	4114	7/15/2022 23:04	7/15/2022 23:12	8:46
213344	Advanced	4114	7/19/2022 20:37	7/19/2022 20:45	8:48
213403	Advanced	4114	7/20/2022 16:41	7/20/2022 16:50	9:37
213965	Advanced	4114	7/28/2022 2:18	7/28/2022 2:30	11:57
214097	Advanced	4114	7/29/2022 18:17	7/29/2022 18:24	7:03
214168	Advanced	4113	7/30/2022 19:49	7/30/2022 19:57	7:40
214196	Advanced	4114	7/31/2022 9:55	7/31/2022 10:04	8:44

Totals:

Avg: 07:37

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
212085	Advanced	Medic 2	7/4/2022 9:04	7/4/2022 9:11	7:48
212107	Advanced	4114	7/4/2022 13:56	7/4/2022 14:09	13:08
212140	Advanced	Medic 2	7/4/2022 18:23	7/4/2022 18:27	3:51
212440	Advanced	4114	7/8/2022 11:00	7/8/2022 11:08	7:27
212510	Advanced	4113	7/8/2022 23:10	7/8/2022 23:17	6:29
212511	Advanced	4113	7/8/2022 23:10	7/8/2022 23:17	6:29
212802	Advanced	4113	7/12/2022 18:33	7/12/2022 18:43	9:46
212987	Advanced	4113	7/15/2022 3:42	7/15/2022 3:54	12:44
213169	Advanced	4113	7/17/2022 17:00	7/17/2022 17:04	4:33
213337	Advanced	4114	7/19/2022 18:54	7/19/2022 19:03	9:15
213712	Advanced	4113	7/24/2022 18:34	7/24/2022 18:41	6:44
213960	Advanced	Medic 2	7/27/2022 23:22	7/27/2022 23:38	15:54
214139	Advanced	4114	7/30/2022 11:36	7/30/2022 11:50	13:01
214216	Advanced	4113	7/31/2022 14:46	7/31/2022 14:52	6:24

Totals:

Avg: 08:49

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
212799	Advanced	Medic 4	7/12/2022 17:47	7/12/2022 17:57	10:25
213791	Advanced	4114	7/25/2022 17:02	7/25/2022 17:20	17:58

Totals:

Avg: 14:11

Overall Totals

Trips

31

Average Response Time

8:35