

Roxann Isbrecht

From: Sanya Vitale
Sent: Thursday, February 9, 2023 11:24 AM
To: Roxann Isbrecht
Subject: FW: Comcast-Important Information—Update Regarding Price Changes

From: Comcast Heartland <Comcast_Heartland@comcast.com>
Sent: Thursday, February 9, 2023 9:48 AM
Cc: Sapita, Brian <Brian_Sapita@comcast.com>
Subject: Comcast-Important Information—Update Regarding Price Changes

Good morning,

We recently sent you a letter noting that as of December 18, 2022, prices for certain services and fees will be increasing, including the Broadcast TV Fee. Due to a subsequent reduction in the 2023 costs associated with providing certain broadcast stations, the overall monthly charge for the Broadcast TV Fee will be lower than stated in the letter. The Broadcast TV Fee will be \$31.25, not \$31.30. We are providing notice to customers through bill messages and their billing statements will reflect the adjusted decrease in the monthly fee.

Please feel free to contact me at 517-930-5299 if you have any questions.

Sincerely,

Brian Sapita
Manager, Government Affairs
Comcast, Heartland Region
1401 E. Miller Rd.
Lansing, MI 48911



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FEB 17 2023

CITY OF HARTFORD

February 14, 2023

Mr. Yemi Akinwale, Manager
City of Hartford
19 W Main St
Hartford, MI 49057

Dear Mr. Akinwale:

We are committed to keeping you and our customers informed about changes to Xfinity TV services. Accordingly, please note the changes below. Impacted customers are being notified through bill message.

On March 28, 2023, NewsNation HD will move from channel 1420 to channel 1116 on Popular TV/Digital Starter, no longer will be available on Entertainment and will be added to Sports & News on channel 1116. NewsNation will no longer be available on Entertainment and will be added to Sports & News; GriotV HD will move from channel 1116 to channel 1636 on Popular TV/Digital Starter, no longer available on Sports & News and will be added to Entertainment. Requires X1 TV Box or compatible customer owned device. HD Technology Fee required.

Additionally, on April 11, 2023, INSP and INSP HD will move from Limited Basic/Choice TV to Entertainment and Digital Starter; INSP HD will move from channel 1655 to channel 1431; Great American Family will move from channel 1620 to channel 1461 remaining on Entertainment and Digital Starter; Requires X1 TV Box or compatible customer owned device. HD Technology Fee required to receive HD channels.

Please feel free to contact me at 517-930-5299 if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Brian Sapita".

Brian Sapita
Manager, External Affairs
Comcast, Heartland Region
1401 E. Miller Rd.
Lansing, MI 48911