



February 1, 2023

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of January 2023. There were eight (08) priority one calls in January with the average response time of 07:13 minutes.

There were thirteen (13) priority two calls in January with the average response time of 10:39 minutes.

A total of twenty-one (21) calls were run in January with an average response of 09:20.

There were extended response times for run numbers 3591 and 3684 due to distance from another county and weather conditions. All local ambulances were committed to calls. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503

Response Times By Priority

Report Date: 02/01/2023 14:11:31

Filters: Date Range (Pickup Time): 01/01/2023 to 01/31/2023 (Last Month); Last Status Timestamp: At Scene

Response Priority: P1

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
328-23	Advanced l	4115	1/2/2023 18:49	1/2/2023 18:53	3:30
616-23	Advanced l	4114	1/4/2023 18:54	1/4/2023 19:00	5:13
1324-23	Advanced l	4115	1/10/2023 10:09	1/10/2023 10:14	3:55
1490-23	Advanced l	4114	1/11/2023 12:57	1/11/2023 13:05	7:31
2049-23	Advanced l	4115	1/16/2023 11:13	1/16/2023 11:18	5:01
2639-23	Advanced l	4114	1/20/2023 21:23	1/20/2023 21:31	7:27
3591-23	Advanced l	4114	1/27/2023 17:38	1/27/2023 17:51	12:54
3684-23	Advanced l	4114	1/28/2023 21:41	1/28/2023 21:53	12:15
Totals:		8			7:13

Response Priority: P2

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
526-23	Advanced l	4114	1/4/2023 9:28	1/4/2023 9:39	9:11
622-23	Advanced l	4115	1/4/2023 20:00	1/4/2023 20:08	7:30
666-23	Advanced l	4115	1/5/2023 6:20	1/5/2023 6:32	10:54
837-23	Advanced l	4114	1/6/2023 10:15	1/6/2023 10:30	12:58
1304-23	Advanced l	4115	1/10/2023 5:08	1/10/2023 5:24	14:18
2097-23	Advanced l	4114	1/16/2023 19:25	1/16/2023 19:36	11:16
2650-23	Advanced l	4114	1/20/2023 22:19	1/20/2023 22:27	7:34
2988-23	Advanced l	4114	1/23/2023 22:11	1/23/2023 22:23	12:16
3002-23	Advanced l	4114	1/23/2023 22:11	1/23/2023 22:23	12:16
3142-23	Advanced l	4115	1/24/2023 16:17	1/24/2023 16:25	7:27
3727-23	Advanced l	4114	1/29/2023 14:37	1/29/2023 14:49	10:23
3950-23	Advanced l	4114	1/31/2023 11:14	1/31/2023 11:24	8:59
3978-23	Advanced l	4114	1/31/2023 14:32	1/31/2023 14:46	13:28
Totals:		13			10:39

Overall Totals

Trips

21

Average Response Time

9:20