



July 5, 2022

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of June 2022. There were fourteen (14) priority one calls in June with the average response time of 08:32 minutes.

There were eighteen (18) priority two calls in June with the average response time of 11:31 minutes.

There were two (02) priority three calls in June with an average response time of 20:15 minutes.

A total of thirty-four (34) calls were run in June with an average response of 10:48.

There were extended response times for run numbers 210499, 210521, 210609, 211676, and 211731 due to distance. The crew took the correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

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CITY OF HARTFORD

Response Times By Priority Report Date: 06/30/2022 13:25:00

Filters: Date Range (Pickup Time): 06/01/2022 to 06/30/2022 (Month To Date); Last Status

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response T
209588	Advanced	4111	6/1/2022 11:22	6/1/2022 11:27	4:17
210169	Advanced	4114	6/9/2022 11:39	6/9/2022 11:41	2:30
210199	Advanced	4114	6/9/2022 17:02	6/9/2022 17:10	8:24
210447	Advanced	4113	6/12/2022 23:39	6/12/2022 23:48	9:22
210499	Advanced	4114	6/13/2022 19:13	6/13/2022 19:24	11:31
210521	Advanced	4114	6/14/2022 3:57	6/14/2022 4:10	12:36
210609	Advanced	4114	6/14/2022 23:20	6/14/2022 23:31	10:38
210902	Advanced	4114	6/18/2022 16:35	6/18/2022 16:41	5:23
211038	Advanced	4114	6/20/2022 13:33	6/20/2022 13:43	9:38
211399	Advanced	4113	6/24/2022 18:28	6/24/2022 18:34	6:19
211511	Advanced	4113	6/26/2022 11:52	6/26/2022 12:01	8:44
211676	Advanced	Medic 2	6/28/2022 19:39	6/28/2022 19:49	10:11
211723	Advanced	4114	6/29/2022 11:14	6/29/2022 11:24	9:40
211731	Advanced	4114	6/29/2022 12:50	6/29/2022 13:01	10:23

Totals: Avg: 08:32

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response T
209574	Advanced	4114	6/1/2022 8:15	6/1/2022 8:26	10:54
209591	Advanced	4119	6/1/2022 11:43	6/1/2022 11:53	9:47
209800	Advanced	4113	6/4/2022 3:36	6/4/2022 3:47	10:53
209925	Advanced	4113	6/6/2022 2:35	6/6/2022 2:46	10:12
210034	Advanced	4114	6/7/2022 14:11	6/7/2022 14:25	14:36
210157	Advanced	4113	6/9/2022 9:29	6/9/2022 9:37	8:16
210226	Advanced	4113	6/10/2022 2:37	6/10/2022 2:52	14:22
210584	Advanced	4113	6/14/2022 17:33	6/14/2022 17:40	7:02
210777	Advanced	4114	6/17/2022 6:51	6/17/2022 7:00	8:21
210871	Advanced	Medic 8	6/18/2022 11:37	6/18/2022 11:59	22:17
210935	Advanced	4113	6/19/2022 1:58	6/19/2022 2:10	12:02
211046	Advanced	4114	6/20/2022 16:34	6/20/2022 16:48	13:58
211184	Advanced	4113	6/22/2022 4:26	6/22/2022 4:41	15:13
211270	Advanced	4113	6/23/2022 10:36	6/23/2022 10:42	6:17
211321	Advanced	4114	6/23/2022 19:55	6/23/2022 20:03	8:34
211410	Advanced	4113	6/24/2022 21:09	6/24/2022 21:22	13:09
211493	Advanced	4114	6/26/2022 2:48	6/26/2022 3:03	14:58
211532	Advanced	4113	6/26/2022 18:51	6/26/2022 18:58	6:34

Totals: Avg: 11:31

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response T
210239	Advanced	4114	6/10/2022 9:21	6/10/2022 9:33	11:52
211517	Advanced	Medic 8	6/26/2022 13:15	6/26/2022 13:44	28:39:00

Totals: Avg: 20:15

Overall Totals Trips Average Re
34 10:48

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