



January 3, 2022

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of December 2021. There were eleven (11) priority one calls in December with the average response time of 09:06 minutes.

There were twelve (12) priority two calls in December with the average response time of 11:18 minutes.

There were three (03) priority three calls in December with the average response time of 07:48 minutes.

A total of twenty-six (26) calls were run in December with an average response of 09:58.

There were extended response times to run numbers 27552, 28781, 27884 and 28469 due to distance. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 01/03/2022 10:13:59

Filters: Date Range (Leg Date): 12/01/2021 to 12/31/2021 (Last Month); Last Status Timestamp: At Scene; Selecte

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
26854	Advanced	4113	12/1/2021 4:23	12/1/2021 4:33	9:40
27326	Advanced	4113	12/7/2021 14:54	12/7/2021 15:04	9:39
27552	Advanced	4113	12/11/2021 4:43	12/11/2021 4:54	11:05
27783	Advanced	Medic 2	12/15/2021 0:25	12/15/2021 0:33	8:04
27884	Advanced	4113	12/16/2021 10:37	12/16/2021 10:47	10:14
28223	Advanced	Medic 2	12/21/2021 15:48	12/21/2021 15:57	8:28
28415	Advanced	4113	12/24/2021 9:13	12/24/2021 9:21	7:33
28429	Advanced	Medic 2	12/24/2021 13:54	12/24/2021 14:00	5:48
28469	Advanced	4113	12/25/2021 7:34	12/25/2021 7:46	11:41
28701	Advanced	Medic 2	12/28/2021 15:47	12/28/2021 15:54	6:29
28781	Advanced	Medic 4	12/29/2021 19:25	12/29/2021 19:37	11:29

Totals:

Avg: 09:06

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
26856	Advanced	Medic 8	12/1/2021 4:39	12/1/2021 4:48	8:37
26913	Advanced	4113	12/2/2021 3:04	12/2/2021 3:19	15:09
26981	Advanced	4113	12/2/2021 23:44	12/2/2021 23:55	11:18
26984	Advanced	Medic 4	12/3/2021 2:41	12/3/2021 2:53	12:11
27068	Advanced	4113	12/4/2021 4:47	12/4/2021 4:58	11:03
27139	Advanced	Medic 8	12/5/2021 5:41	12/5/2021 5:55	14:08
27380	Advanced	Medic 8	12/8/2021 13:35	12/8/2021 13:42	6:33
27436	Advanced	4113	12/9/2021 11:17	12/9/2021 11:27	10:18
27830	Advanced	4113	12/15/2021 16:24	12/15/2021 16:35	11:01
27905	Advanced	4113	12/16/2021 12:48	12/16/2021 13:01	13:46
28332	Advanced	Medic 4	12/23/2021 4:00	12/23/2021 4:08	7:17
28512	Advanced	Medic 2	12/26/2021 5:53	12/26/2021 6:07	14:19

Totals:

Avg: 11:18

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
27397	Advanced	4113	12/8/2021 18:41	12/8/2021 18:50	9:06
27555	Advanced	4113	12/11/2021 7:11	12/11/2021 7:19	7:20
27888	Advanced	Medic 2	12/16/2021 10:59	12/16/2021 11:06	7:00

Totals:

Avg: 07:48

Overall Totals

Trips

26

Average Response Time

9:58