



May 3, 2021

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of April 2021. There were eighteen (18) priority one calls in April with the average response time of 07:29 minutes.

There were nine (09) priority two calls in April with the average response time of 10:19 minutes.

There were three (03) priority three calls in April with an average response time of 12:11 minutes.

A total of thirty (30) calls were run in April with an average response of 08:48.

There were extended response times for run numbers 9565 and 9580 due to distance. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

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CITY OF HARTFORD

Response Times By Priority

Report Date: 05/03/2021 13:02:18

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
8093	Advanced	4119	4/2/2021 13:49	4/2/2021 13:55	6:22
8112	Advanced	4119	4/2/2021 19:56	4/2/2021 20:06	9:26
8125	Advanced	Medic 4	4/3/2021 6:56	4/3/2021 6:58	1:46
8192	Advanced	Medic 4	4/4/2021 11:22	4/4/2021 11:27	4:50
8345	Advanced	Medic 4	4/6/2021 13:40	4/6/2021 13:46	5:40
8635	Advanced	4113	4/9/2021 17:21	4/9/2021 17:30	9:31
8698	Advanced	Medic 4	4/10/2021 14:41	4/10/2021 14:46	5:28
8704	Advanced	Medic 4	4/10/2021 16:28	4/10/2021 16:36	7:48
8719	Advanced	4113	4/10/2021 19:49	4/10/2021 19:57	8:31
8752	Advanced	Medic 4	4/11/2021 14:12	4/11/2021 14:18	5:36
9366	Advanced	Medic 8	4/19/2021 9:31	4/19/2021 9:41	9:12
9565	Advanced	Medic 8	4/22/2021 3:19	4/22/2021 3:29	10:32
9580	Advanced	Medic 8	4/22/2021 10:16	4/22/2021 10:29	12:59
9598	Advanced	Medic 4	4/22/2021 12:14	4/22/2021 12:22	8:23
9735	Advanced	Medic 2	4/24/2021 13:44	4/24/2021 13:53	9:04
9850	Advanced	Medic 8	4/26/2021 13:50	4/26/2021 13:55	4:26
10085	Advanced	Medic 4	4/29/2021 13:58	4/29/2021 14:03	5:19
10152	Advanced	4113	4/30/2021 12:22	4/30/2021 12:32	10:03

Totals:

Avg: 07:29

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
8167	Advanced	4119	4/3/2021 17:51	4/3/2021 18:02	10:35
8513	Advanced	Medic 4	4/8/2021 12:35	4/8/2021 12:43	7:22
8552	Advanced	4113	4/8/2021 19:09	4/8/2021 19:21	11:53
8631	Advanced	4119	4/9/2021 16:30	4/9/2021 16:45	15:15
8867	Advanced	4119	4/13/2021 7:13	4/13/2021 7:19	6:09
8953	Advanced	4113	4/14/2021 2:03	4/14/2021 2:17	13:52
9359	Advanced	Medic 4	4/19/2021 7:02	4/19/2021 7:13	10:50
9802	Advanced	Medic 8	4/25/2021 19:36	4/25/2021 19:42	6:02
9877	Advanced	Medic 8	4/26/2021 19:58	4/26/2021 20:09	10:57

Totals:

Avg: 10:19

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
8150	Advanced	4119	4/3/2021 11:54	4/3/2021 12:08	14:05
9896	Advanced	Medic 8	4/27/2021 5:17	4/27/2021 5:27	10:00
10175	Advanced	4113	4/30/2021 16:35	4/30/2021 16:47	12:28

Totals:

Avg: 12:11

Overall Totals

Trips

30

Average Response Time

8:48