



June 1, 2021

Mr. Yemi Akinwale, City Manager
Hartford City
19 West Main Street
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of May 2021. There were eight (08) priority one calls in May with the average response time of 07:53 minutes.

There were eleven (11) priority two calls in May with the average response time of 08:26 minutes.

There were two (02) priority three calls in May with and average response time of 10:27 minutes.

A total of twenty-one (21) calls were run in May with an average response of 08:25.

There was an extended response time for run number 12074 due to distance. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter
Director of Communication
Pride Care Ambulance
O: 269.343.3267
F: 269.343.6503
C: 269.313.2626

Response Times By Priority

Report Date: 06/01/2021 14:07:10

Response Priority: P1

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
10633	Advanced	4113	5/6/2021 15:55	5/6/2021 16:04	9:28
11066	Advanced	Medic 9	5/13/2021 7:13	5/13/2021 7:22	8:42
11645	Advanced	Medic 2	5/20/2021 14:44	5/20/2021 14:49	4:24
11895	Advanced	4111	5/24/2021 10:26	5/24/2021 10:32	5:21
12021	Advanced	Medic 8	5/25/2021 11:54	5/25/2021 12:03	8:28
12074	Advanced	4111	5/25/2021 19:17	5/25/2021 19:28	11:46
12254	Advanced	Medic 2	5/27/2021 11:31	5/27/2021 11:40	8:32
12271	Advanced	4111	5/27/2021 14:39	5/27/2021 14:46	6:29

Totals:

Avg: 07:53

Response Priority: P2

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
10569	Advanced	4113	5/5/2021 21:55	5/5/2021 22:06	11:19
10579	Advanced	Medic 4	5/6/2021 7:51	5/6/2021 7:59	8:28
10645	Advanced	4113	5/6/2021 19:04	5/6/2021 19:14	9:49
10868	Advanced	4113	5/10/2021 9:16	5/10/2021 9:25	8:38
11181	Advanced	Medic 2	5/14/2021 12:29	5/14/2021 12:38	9:35
11247	Advanced	Medic 6	5/15/2021 12:31	5/15/2021 12:39	8:09
11618	Advanced	Medic 2	5/20/2021 10:19	5/20/2021 10:29	10:54
12061	Advanced	4111	5/25/2021 16:03	5/25/2021 16:11	8:39
12264	Advanced	Medic 2	5/27/2021 13:17	5/27/2021 13:18	0:47
12307	Advanced	4111	5/28/2021 1:54	5/28/2021 1:57	3:49
12443	Advanced	Medic 2	5/30/2021 1:37	5/30/2021 1:50	12:49

Totals:

Avg: 08:26

Response Priority: P3

Run #	Call Type	Vehicle	Start Time: Enroute	End Time: At Scene	Response Time (MM:SS)
11621	Advanced	Medic 2	5/20/2021 11:10	5/20/2021 11:20	9:44
12147	Advanced	Medic 8	5/26/2021 12:23	5/26/2021 12:34	11:12

Totals:

Avg: 10:27

Overall Totals

Trips

Average Response Time

8:25