



March 3, 2023

Mr. Yemi Akinwale, City Manager  
Hartford City  
19 West Main Street  
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of February 2023. There were five (05) priority one calls in February with the average response time of 07:26 minutes.

There were nine (09) priority two calls in February with the average response time of 09:20 minutes.

There was one (01) priority three call in February with the average response time of 21:37 minutes.

A total of fifteen (15) calls were run in February with an average response of 09:31.

There was an extended response time for run number 6059 due to distance from another county. All local ambulances were committed to calls. The crew took the correct route and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter  
Pride Care Ambulance  
O: 269.343.3267  
F: 269.343.6503

# Response Times By Priority

Report Date: 03/01/2023 20:22:21

Filters: Date Range (Pickup Time): 02/01/2023 to 02/28/2023 (Last Month); Last Status Timestamp: At Scene

## Response Priority: P1

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
4535-23	Advanced l	4114	2/5/2023 11:52	2/5/2023 11:58	5:24
5776-23	Advanced l	4115	2/15/2023 13:54	2/15/2023 13:59	5:00
6059-23	Advanced l	4114	2/17/2023 16:07	2/17/2023 16:19	10:57
7351-23	Advanced l	4114	2/27/2023 22:10	2/27/2023 22:19	8:35
7384-23	Advanced l	4115	2/28/2023 7:27	2/28/2023 7:39	7:16
Totals:		5			Avg: 7:26

## Response Priority: P2

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
4379-23	Advanced l	4115	2/3/2023 15:25	2/3/2023 15:36	9:17
4901-23	Advanced l	4115	2/8/2023 13:18	2/8/2023 13:26	7:48
5226-23	Advanced l	4115	2/11/2023 1:28	2/11/2023 1:38	10:04
5243-23	Advanced l	4114	2/11/2023 6:31	2/11/2023 6:49	15:25
5295-23	Advanced l	4113	2/11/2023 18:33	2/11/2023 18:47	13:39
6116-23	Advanced l	4115	2/18/2023 5:27	N.A	0:00
6218-23	Advanced l	4115	2/19/2023 16:26	2/19/2023 16:39	12:34
6584-23	Advanced l	4114	2/22/2023 15:09	2/22/2023 15:23	12:59
7194-23	Advanced l	4114	2/26/2023 18:48	2/26/2023 19:03	2:15
Totals:		9			Avg: 09:20

## Response Priority: P3

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
5909-23	Advanced l	4114	2/16/2023 14:44	2/16/2023 15:07	21:37
Totals:		1			Avg: 21:37

## Overall Totals

Trips	Average Response Time
15	9:31