



November 1, 2022

Mr. Yemi Akinwale, City Manager  
Hartford City  
19 West Main Street  
Hartford, MI 49057

Dear Mr. Akinwale,

I am pleased to provide you with our average response times for the month of October 2022. There were eight (08) priority one calls in October with the average response time of 07:57 minutes.

There were thirteen (13) priority two calls in October with the average response time of 10:02 minutes.

There were three (03) priority three calls in October with an average response time of 06:06 minutes.

A total of twenty-four (24) calls were run in October with an average response of 08:02.

There were extended response times for run numbers 60995 and 61029 due to distance from another county. All local ambulances were committed to calls. The crews took the correct routes and did not report any further incidents.

If you have any questions, comments, and/or concerns, please feel free to contact me at the office.

Sincerely,

Jessica Sutter  
Pride Care Ambulance  
O: 269.343.3267  
F: 269.343.6503

## Response Times By Priority

Report Date: 11/01/2022 10:34:34

Filters: Date Range (Pickup Time): 10/01/2022 to 10/31/2022 (Last Month); Last Status Timestamp: At Scene

### Response Priority: P1

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
60995-22	Advanced I	4114	10/3/2022 11:20	10/3/2022 11:30	10:04
61029-22	Advanced I	4114	10/3/2022 13:42	10/3/2022 13:53	10:39
61616-22	Advanced I	4115	10/7/2022 7:18	10/7/2022 7:26	6:50
61823-22	Advanced I	4115	10/8/2022 18:19	10/8/2022 18:25	6:12
61888-22	Advanced I	4114	10/9/2022 14:56	10/9/2022 15:02	5:38
63067-22	Advanced I	4115	10/16/2022 20:11	10/16/2022 20:23	9:02
63454-22	Advanced I	4114	10/19/2022 10:36	10/19/2022 10:44	6:32
64841-22	Advanced I	4114	10/29/2022 12:00	10/29/2022 12:09	8:46
Totals:					7:57

### Response Priority: P2

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
61135-22	Advanced I	4114	10/4/2022 5:43	10/4/2022 5:53	10:14
61475-22	Advanced I	4114	10/6/2022 8:49	10/6/2022 8:59	8:21
61612-22	Advanced I	4114	10/7/2022 6:25	10/7/2022 6:36	10:56
61647-22	Advanced I	4114	10/7/2022 11:02	10/7/2022 11:11	8:22
61746-22	Advanced I	4114	10/8/2022 4:40	10/8/2022 4:49	9:32
62277-22	Advanced I	4114	10/11/2022 15:27	10/11/2022 15:38	11:22
62289-22	Advanced I	4115	10/11/2022 16:49	10/11/2022 17:01	10:49
62377-22	Advanced I	4114	10/12/2022 8:02	10/12/2022 8:09	6:37
62572-22	Advanced I	4115	10/13/2022 13:36	10/13/2022 13:51	13:59
62994-22	Advanced I	4114	10/16/2022 7:31	10/16/2022 7:42	14:52
63602-22	Advanced I	4114	10/20/2022 8:54	10/20/2022 9:03	8:31
64645-22	Advanced I	4114	10/27/2022 18:50	10/27/2022 19:00	8:00
64737-22	Advanced I	4114	10/28/2022 13:17	10/28/2022 13:29	9:00
Totals:					10:02

### Response Priority: P3

Run #	Call Type	Vehicle	Pickup Time	At Scene	Response Time (MM:SS)
62304-22	Advanced I	4115	10/11/2022 17:29	10/11/2022 17:29	0:02
63930-22	Advanced I	4114	10/22/2022 15:27	10/22/2022 15:41	11:58
64144-22	Advanced I	4115	10/24/2022 13:48	10/24/2022 13:55	6:19
Totals:					6:06

## Overall Totals

Trips	Average Response Time
24	8:02