

VILLAGE BOARD MEETING

VILLAGE OF HARRISON

From: Brandon Barlow, Utilities Office Manager Meeting Date: 7/29/2025

Title: Harrison Utilities Monthly Report to the Board

Recommended Action: None

Background and Additional Information:

- 1. **Annual Hydrant Painting Program:** The Operators have begun work on the annual hydrant painting program. Hydrants are prioritized based on general condition and appearance, with repainting occurring approximately every 10 years. The hydrants are painted in place, using a spray gun, after undergoing pressure washing and sand blasting to remove the old paint and improve adhesion. All hydrants operated by Harrison Utilities are painted red and equipped with hydrant flags to enhance visibility. Staff will repaint approximately 60 hydrants during July and August.
- 2. **Customer Direct Payment Plan:** Harrison Utilities has implemented a Direct Payment Plan for customers to pay their monthly utility bills conveniently and free of charge. As of the July billing cycle, 5% of customers have already enrolled in the plan. Jessi Flohr, the Utility Billing Clerk, has done an excellent job through the implementation process of communicating with customers, processing the enrollment forms, and managing the data within the utility billing software.
- 3. Neenah-Menasha Sewerage Commission (NMSC): A regular meeting of the NMSC was held on Tuesday, July 22nd. Agendas and minutes for the meetings of the Neenah-Menasha Sewerage Commission are available at www.nmscwwtp.com

4. Permits Issued in June:

a. Sanitary Sewer Connection:

| Area | Single Family & Duplex | Multi-Family | Commercial |
|----------------------------|------------------------|--------------|------------|
| Lakeshore (Harrison) | 0 | 0 | 0 |
| Lift Station #4 – Harrison | 1 | 0 | 0 |
| Lift Station #4 – Menasha | 4 | 0 | 0 |
| Lift Station #6 (Harrison) | 5 | 0 | 0 |
| Total | 10 | 0 | 0 |

b. Sanitary Sewer & Watermain Permit: None

Budget Impacts: None

Attachments: None