

Village-Wide Community Survey Questions

Survey Introduction

The Village is seeking community input to help guide future planning, budgeting, services, and capital improvements. Your feedback will help Village leadership understand resident priorities and identify opportunities to improve services and quality of life. Responses will be summarized in aggregate.

1. Respondent Profile

1. Which of the following describes your relationship to the Village?

- Resident
- Property owner but not a resident
- Business owner/operator
- Other (open-ended response)

2. How long have you lived in or been connected to the Village?

- Less than 1 year
- 1–5 years
- 6–10 years
- 11–20 years
- More than 20 years

3. What area of the Village do you live in?

- [Insert neighborhood/area list if applicable]
- Prefer not to say

4. What is your age group?

- Under 18
- 18–24
- 25–34
- 35–44
- 45–54
- 55–64
- 65+
- Prefer not to say

5. Does your household include any of the following?

- Children under 18
- Older adults age 65+
- A person with a disability
- None of the above
- Prefer not to say

2. Overall Satisfaction and Direction

6. Overall, how satisfied are you with the quality of life in the Village?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

7. Do you feel the Village is moving in the right direction?

- Definitely yes
- Probably yes
- Not sure
- Probably no
- Definitely no

8. How would you rate the Village as a place to:

- Raise a family
- Retire
- Operate a business
- Visit
- Live overall

Response scale:

- Excellent
- Good
- Fair
- Poor
- Not sure

9. What do you value most about living in or being part of the Village?

- Open-ended

3. Village Services

10. Please rate your satisfaction with the following Village services:

- Police/public safety
- Fire/EMS services
- Snow and ice removal
- Street maintenance
- Garbage/recycling services if applicable
- Parks and recreation
- Code enforcement/property maintenance
- Stormwater management

- Response to resident questions/concerns

Response scale:

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied
- Not applicable / Don't know

11. Which Village services should be the highest priority for improvement over the next 3–5 years?

- Select up to 3:
- Roads and streets
- Public safety
- Water/sewer utilities
- Stormwater/drainage
- Parks and trails
- Pedestrian safety
- Code enforcement
- Communications/customer service
- Other

12. In your experience, how easy is it to get information or assistance from the Village?

- Very easy
- Somewhat easy
- Neutral
- Somewhat difficult
- Very difficult

13. If you have contacted the Village in the last 12 months, how satisfied were you with the response?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied
- Have not contacted the Village

4. Infrastructure and Public Works

14. How would you rate the condition of the following?

- Village roads
- Drainage/stormwater systems

- Traffic flow
- Signage/wayfinding
- Park facilities

Response scale:

- Excellent
- Good
- Fair
- Poor
- Not sure

15. What transportation or infrastructure issues concern you most?

- Speeding
- Road condition
- Intersection safety
- Truck traffic
- Sidewalk gaps
- Bicycle/pedestrian access
- Street lighting
- Other

16. Where should the Village focus infrastructure investment first?

- Roads
- Sidewalks
- Utilities
- Stormwater/drainage
- Parks/facilities
- Traffic safety improvements
- Other

17. If yes, please describe the location and issue.

- Open-ended

5. Public Safety and Neighborhood Conditions

18. How safe do you feel in the Village:

- During the day
- At night
- In parks
- On neighborhood streets

Response scale:

- Very safe
- Safe

- Neutral
- Unsafe
- Very unsafe

19. Which public safety concerns are most important to you (select all that apply)?

- Speeding/reckless driving
- Traffic enforcement
- Crime prevention
- Emergency response times
- Emergency Medical Services (EMS)
- Fire protection
- Pedestrian safety
- School-area safety
- Other

20. How would you rate the appearance and upkeep of neighborhoods in the Village?

- Excellent
- Good
- Fair
- Poor

21. How important is code enforcement to you?

- Very important
- Somewhat important
- Neutral
- Not very important
- Not at all important

6. Parks, Recreation, and Community Character

22. How often do you use Village parks, trails, or recreational amenities?

- Weekly
- Monthly
- A few times per year
- Never

23. Please rate the quality of the Village's parks and recreational amenities.

- Excellent
- Good
- Fair
- Poor
- Not sure

24. What types of parks or recreation improvements would you most support?

- Playground improvements
- Walking/biking trails
- Athletic fields/courts
- Picnic shelters
- Waterfront access if applicable
- Restroom facilities
- Community events/programming
- Other

25. What best describes the character you want the Village to preserve or strengthen?

- Small-town feel
- Rural/open space character
- Family-friendly neighborhoods
- Quiet residential areas
- Business and commercial convenience
- Natural features and green space
- Other

7. Growth, Development, and Housing

26. How would you describe the current pace of growth and development in the Village?

- Too fast
- About right
- Too slow
- Not sure

27. What types of development should the Village prioritize?

- Single-family housing
- Senior housing
- Workforce housing
- Apartments/multifamily
- Local retail/services
- Restaurants/entertainment
- Office/business park
- Industrial development
- Parks/open space
- Other

28. What development concerns do you have, if any?

- Traffic
- Loss of open space
- Stormwater/drainage impacts
- Housing affordability

- School impacts
- Utility capacity
- Property taxes
- Community character
- None
- Other

29. How important is it for the Village to expand housing options for different age groups and income levels?

- Very important
- Somewhat important
- Neutral
- Not very important
- Not at all important

8. Communication and Trust in Government

30. How do you typically get information about the Village? Select all that apply.

- Village website
- Social media
- Email/newsletter
- Mailed notices
- Local newspaper/media
- Friends/neighbors
- Village meetings
- Other

31. Which communication methods would you prefer the Village use more often?

- Email updates
- Website updates
- Social media
- Text alerts
- Printed mailers/newsletters
- Public meetings/open houses
- Other

32. Do you feel information regarding Village decisions, projects, and services is readily available for residents?

- Very informed
- Somewhat informed
- Neutral

- Not very informed
- Not informed at all

33. What could the Village do to improve communication or transparency?

- Open-ended

34. How much confidence do you have in Village leadership to make decisions in the community's best interest?

- A great deal
- A fair amount
- Some
- Very little
- None

9. Budget and Priority Setting

35. When thinking about Village spending, which areas should receive the highest priority?

- Rank top 5:
- Public safety
- Road repair/reconstruction
- Water/sewer infrastructure
- Stormwater/drainage
- Parks and recreation
- Sidewalks/trails
- Economic development
- Code enforcement
- Technology/customer service
- Other

10. Final Input

36. What is the single most important issue the Village should address in the next 1-3 years?

- Open-ended

37. What is working well in the Village that shouldn't change?

- Open-ended

38. Is there anything else you would like Village leadership to know?

- Open-ended