



Your Nextiva quote

Build Amazing Customer Experiences



Let's do great things together.

We're thrilled that you're considering Nextiva. We founded Nextiva 15+ years ago to empower businesses of all sizes to create exceptional customer experiences and build deeper, more meaningful relationships for growth.

With Nextiva's AI-powered unified customer experience platform, you have the tools and the tech to orchestrate delightful customer journeys that engage, market, sell, and service.

I'm confident that you'll find that our solutions unlock greater levels of growth for your business. And paired with our renowned Amazing Service® and reliability, you'll thrive in this incredibly fast-paced, demanding world.

We'd love to welcome you to Nextiva. Don't hesitate to reach out with any questions — our team is 1500+ strong and ready to help you succeed.

Tracy Conrad



Tracy Conrad

Chief Amazing Officer, Co-Founder



Get ready for the future of customer experience.

Nextiva Unified-CXM

Nextiva's Unified Customer Experience Management platform helps businesses meet customers on their preferred channel, orchestrate the entire customer journey, improve the customer experience, and monitor and build brand loyalty.



Unified

Nextiva offers a comprehensive unified customer experience management platform serving as a singular point of truth for all your customer interactions.



Trusted

We're trusted by over a million users conducting billions of interactions annually using our reliable and secure AI-powered customer experience platform.



Modern

Our platform is built on a scalable, globally available, redundant microservices architecture accessible through APIs, ensuring longevity and adaptability to evolving market demands.

Nextiva Amazing Service® Advantage: The right choice for businesses that want a trusted advisor and deep domain expertise. Our commitment to Amazing Service® and a customer-focused approach has been the cornerstone of our customers' success.



Quote Number	CPQ-514653-3
Quote Date	03-26-2025
Quote Expires	04-05-2025
Quote Status	Approved

Sales Agent Steven Maguire
steven.maguire@nextiva.com

Customer Hamburg Township

Primary Billing Address 10409 MERRILL RD WHITMORE LAKE MI
48189-9745 US

Bill Push Months 1

Billing Frequency MONTH

Contract Term 60 Months

SIGNUP QUOTE SUMMARY

Due Today Charges	\$1,046.50
One-Time Taxes & Fees	\$528.03
Implementation Charges	\$1,020.00
Shipping	\$360.00
DUE TODAY TOTAL	\$2,954.53
Monthly Recurring Price	\$1,046.50
Monthly Recurring Taxes & Fees	\$528.03
MONTHLY RECURRING TOTAL	\$1,574.53

Quote Details | Service Address: 10409 MERRILL RD WHITMORE LAKE MI 48189-9745 US

PRODUCT DESCRIPTION

RECURRING SERVICES	List Price	Discount	Net Price	Quantity	Total Price
Nextiva Cloud Communications Enterprise	\$33.95	\$19.00	\$14.95	70	\$1,046.50
Fax Service	\$14.95	\$14.95	\$0.00	1	\$0.00
Toll Free Number	\$9.95	\$9.95	\$0.00	1	\$0.00
PURCHASED HARDWARE	List Price	Discount	Net Price	Quantity	One-Time
10409 MERRILL RD WHITMORE LAKE MI 48189-9745 US					
Yealink - T44W Desk Phone, w/ PSU	\$160.00	\$160.00	\$0.00	70	\$0.00

LOCATION SUMMARY

Due Today Charges (Excludes Taxes & Fees)	\$1,046.50	Recurring Price (Excludes taxes & fees)	\$1,046.50
<i>Due Today Service Charges</i>	<i>\$1,046.50</i>	<i>Recurring Services</i>	<i>\$1,046.50</i>
<i>Purchased Hardware</i>	<i>\$0.00</i>	<i>Rental Devices</i>	<i>\$0.00</i>
TAXES & FEES *These are estimated taxes and fees. Actual taxes and fees will be calculated when the invoices are processed.			
One-Time Taxes & Fees	\$528.03	Recurring Taxes & Fees	\$528.03
<i>Federal FCC Regulatory Fee (VoIP)</i>	<i>\$0.78</i>	<i>Federal FCC Regulatory Fee (VoIP)</i>	<i>\$0.78</i>
<i>Federal FUSF (VoIP)</i>	<i>\$52.39</i>	<i>Federal FUSF (VoIP)</i>	<i>\$52.39</i>
<i>State E-911 Technical Charge</i>	<i>\$48.30</i>	<i>State E-911 Technical Charge</i>	<i>\$48.30</i>
<i>State State 911 Charge</i>	<i>\$1.50</i>	<i>State State 911 Charge</i>	<i>\$1.50</i>
<i>State State 911 Charge (1 to 10 Lines)</i>	<i>\$2.50</i>	<i>State State 911 Charge (1 to 10 Lines)</i>	<i>\$2.50</i>
<i>State Telecommunications Use Tax</i>	<i>\$42.96</i>	<i>State Telecommunications Use Tax</i>	<i>\$42.96</i>
<i>County E911 Op Surcharge County Commission (1 to 10 Lines)</i>	<i>\$18.50</i>	<i>County E911 Op Surcharge County Commission (1 to 10 Lines)</i>	<i>\$18.50</i>
<i>County E911 Operational Surcharge County Commission</i>	<i>\$11.10</i>	<i>County E911 Operational Surcharge County Commission</i>	<i>\$11.10</i>
<i>E911 Fee</i>	<i>\$105.00</i>	<i>E911 Fee</i>	<i>\$105.00</i>
<i>Regulatory Recovery Fee</i>	<i>\$245.00</i>	<i>Regulatory Recovery Fee</i>	<i>\$245.00</i>
DUE TODAY SUBTOTAL	\$1,574.53	RECURRING SUBTOTAL	\$1,574.53
<i>Includes taxes & fees</i>		<i>Includes taxes & fees</i>	



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ONE-TIME SERVICE DELIVERY CHARGES

Item Description	List Price	Discount	Net Price	Quantity	One-Time
Nextiva Service Delivery: Choice	\$1,200.00	\$480.00	\$720.00	1	\$720.00
Nextiva Service Delivery: Choice Seat Add-On	\$25.00	\$10.00	\$15.00	20	\$300.00
Subtotal					\$1,020.00
Excludes Taxes & Fees					

SHIPPING DETAILS SUMMARY

Charges reflect hardware quantities per Shipping Location.

Shipping Location	Shipping Method	Charges
10409 MERRILL RD WHITMORE LAKE MI 48189-9745 US	Ground	\$360.00
Subtotal		\$360.00
Excludes Taxes & Fees		



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SERVICE LOCATION SUMMARY

Includes Services, Hardware & Service Delivery Charges (if applicable). Excludes Shipping Charges.

Service Location	Due Today (Includes Taxes & Fees)	Recurring Price (Includes Taxes & Fees)
10409 MERRILL RD WHITMORE LAKE MI 48189-9745 US	\$2,594.53	\$1,574.53

AMOUNT DUE

Includes Services, Hardware, & Implementation Charges (if applicable). Includes Shipping Charges.

Due Today Total (Includes taxes & fees) \$2,954.53	Recurring Total (Includes taxes & fees) \$1,574.53
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IMPORTANT: We have made changes to our Terms and Conditions Please review at <https://www.nextiva.com/legal.html>.
Nextiva | <http://www.nextiva.com> | 9451 East Via de Ventura, Scottsdale AZ 85256

Nextiva Service Agreement

This Nextiva Service Agreement (the “*Agreement*”) is dated, entered into, and made effective on the date of the last signature below (the “*Effective Date*”), by and between Nextiva, Inc. (“*Nextiva*”) and Hamburg Township (“*Customer*”).

Quote Number:

CPQ-514653

Service Plan:

Nextiva Cloud Communications Enterprise

Term Length and Subscription Date:

The term length is 61 months (the "Term") beginning from Effective Date ("Subscription Date"). Any reference to Term shall also include any subsequent renewal Terms.

Discounted Service and/or Device(s):

In consideration of Customer agreeing to pay the minimum monthly recurring amounts for the Nextiva Service Plan accepted through the above referenced Quote Number (the “*Quote*”) for the Term, Nextiva agrees to provide Customer with discounted Service or Device(s) to the Customer’s service location(s) as described in the Quote.

Additional Terms:

Customer will not be charged the Recurring Monthly Charge described in the Quote in the following month(s) of the Term: month 2

Early Termination Fee:

If a Service or Device described in the Quote, a line of service or feature for the Nextiva Service Plan, is cancelled, terminated, or converts to a line of service or feature that is not the Nextiva Service Plan or in the Quote referenced herein or added within the Term, then Nextiva shall charge an early termination fee equal to the total fees owed for the remainder of the Term for any cancelled, terminated, or converted Service, Device, feature, or product. Additionally, if Customer terminates the entire Agreement with Nextiva within the Term, then Customer will pay an early termination fee equal to the total amount owed to Nextiva for the remainder of the Term under the Agreement.

Each of the undersigned represents that he or she is duly authorized to execute this Agreement on behalf of the party he or she represents. Each party has read, understands, and agrees to the early termination fee outlined in this Agreement.

This Agreement shall continue to apply to any additional Quote Numbers, additional services added to any of the Customer’s service locations, and changes to existing services made by Customer during the Term. All Services are subject to applicable federal, state, and local taxes, surcharges and fees, and other regulatory fees outlined in the T&Cs (defined below). Such taxes, surcharges and fees are subject to change.

By signing below, the Customer agrees to the Nextiva Terms and Conditions located at <https://www.nextiva.com/legal.html> including the important e911 Information (the “T&Cs”). If there is a conflict between this Nextiva Service Agreement and the T&Cs referenced herein, the terms of this Nextiva Service Agreement will prevail. Furthermore, by signing below, the undersigned authorizes Nextiva to charge the Customer’s payment method (i.e. credit card) on file with Nextiva. If Customer receives invoices from Nextiva, then invoiced amounts shall be due immediately.

Hamburg Township (the “Customer”)

Authorized Signature:

Printed Name:

Title:

Date: