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11/26/24

To: Hamburg Township Board
From: Tony Randazzo

Re: Spectrum Fiber Internet

I request approval from the Township Board to enter into a five-year contract with Spectrum for dedicated fiber internet. This will reduce the latency and uneven service that is inherit in our existing cable modem through Spectrum. A dedicated fiber connection will also improve our upload speed and improve the performance of cloud-based programs. An example of this is the planned migration of our phone system to a Unified Communications as a Service (UCaaS) solution. Without a stable fiber connection, this project would be destined for trouble. Additionally, fiber internet will come with a service level guarantee from Spectrum which ensures priority restoral in case of an outage. Lastly, the fiber connection will benefit all of our buildings that are currently online, as they are already interconnected together via fiber.

The new monthly amount of our Spectrum bill will be \$763.99 per month which is more than double the existing \$331.00 per month. However, I firmly believe the benefits provided by the fiber connection justify this expense.