

SERVICE ORDER

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Spectrum Enterprise Contact Information	
Contact: Michael Littlejohn	
Telephone: 508 868-5332	
Email: michael.littlejohn@charter.com	

Customer Information		
Customer Name TOWN OF HALFMOON	Order # 14538984	
Address 2 HALFMOON TOWN PLZ CLIFTON PARK NY 12065		
Telephone (518) 371-7410	Email: admin@townofhalfmoon.org	
Contact Name Douglas Mikol	Telephone (518) 371-7410	Email: admin@townofhalfmoon.org
Billing Address 2 HALFMOON TOWN PLZ CLIFTON PARK NY 12065		
Billing Contact Name Laurie Sullivan	Telephone (518) 371-7410	Email: lsullivan@townofhalfmoon.org

NEW AND REVISED SERVICES AT 8 Brookwood Dr , Clifton Park NY 12065				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Cradlepoint E100 - 4G	36 Months	1	\$25.00	\$25.00
Wireless Internet Unlimited Select	36 Months	1	\$40.00	\$40.00
Dedicated Fiber Internet 100Mbps	36 Months	1	\$475.00	\$475.00
DDoS Protection 100Mbps	36 Months	1	\$350.00	\$350.00
Enterprise Network Edge Up To 100 Mbps	36 Months	1	\$120.00	\$120.00
TOTAL*				\$1,010.00

NEW AND REVISED SERVICES AT 2 Town Hall Plz , Clifton Park NY 12065				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Enterprise Network Edge Up To 200 Mbps	36 Months	1	\$160.00	\$160.00
Dedicated Fiber Internet 200Mbps	36 Months	1	\$699.00	\$699.00
Wireless Internet Unlimited Select	36 Months	1	\$40.00	\$40.00
Cradlepoint E100 - 4G	36 Months	1	\$25.00	\$25.00
DDoS Protection 500Mbps	36 Months	1	\$450.00	\$450.00
TOTAL*				\$1,374.00

NEW AND REVISED SERVICES AT 322 Route 146 , Halfmoon NY 12065				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
5 Static IP Addresses	36 Months	1	\$0.00	\$0.00
Wireless Internet Unlimited Select	36 Months	1	\$40.00	\$40.00
Cradlepoint E100 - 4G	36 Months	1	\$25.00	\$25.00
Enterprise Network Edge Up To 100 Mbps	36 Months	1	\$120.00	\$120.00
DDoS Protection 100Mbps	36 Months	1	\$350.00	\$350.00
Dedicated Fiber Internet 100Mbps	36 Months	1	\$475.00	\$475.00
TOTAL*				\$1,010.00

NEW AND REVISED SERVICES AT 231 Cary Rd , Mechanicville NY 12118				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Dedicated Fiber Internet 50Mbps	36 Months	1	\$385.00	\$385.00
Enterprise Network Edge Up To 100 Mbps	36 Months	1	\$120.00	\$120.00
Wireless Internet Unlimited Select	36 Months	1	\$40.00	\$40.00
Cradlepoint E100 - 4G	36 Months	1	\$25.00	\$25.00
TOTAL*				\$570.00

NEW AND REVISED SERVICES AT 8 Brookwood Dr Unit UC, Clifton Park NY 12065				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Unified Communications with RingCentral Advanced Seat	36 Months	6	\$18.99	\$113.94
TOTAL*				\$113.94

NEW AND REVISED SERVICES AT 322 Route 146 Unit UC, Halfmoon NY 12065				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Unified Communications with RingCentral Advanced Seat	36 Months	6	\$18.99	\$113.94
TOTAL*				\$113.94

NEW AND REVISED SERVICES AT 2 Town Hall Plz Unit UC, Clifton Park NY 12065				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Unified Communications with RingCentral Advanced Seat	36 Months	58	\$18.99	\$1,101.42
Unified Communications with RingCentral Ltd Extension Seat	36 Months	18	\$13.50	\$243.00
TOTAL*				\$1,344.42

ONE TIME CHARGE(S) AT 8 Brookwood Dr , Clifton Park NY 12065			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Wireless Internet Setup - Indoor	1	\$0.00	\$0.00
DDoS Protection Setup	1	\$0.00	\$0.00
Enterprise Network Edge Installation	1	\$0.00	\$0.00
Dedicated Fiber Internet Install	1	\$0.00	\$0.00
TOTAL*			\$0.00

ONE TIME CHARGE(S) AT 2 Town Hall Plz , Clifton Park NY 12065			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
DDoS Protection Setup	1	\$0.00	\$0.00
Wireless Internet Setup - Indoor	1	\$0.00	\$0.00
TOTAL*			\$0.00

ONE TIME CHARGE(S) AT 8 Brookwood Dr Unit UC, Clifton Park NY 12065			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
2024 - Free - Poly Edge E220	5	\$0.00	\$0.00
Cisco ATA192 - UC with RingCentral	1	\$144.00	\$144.00
TOTAL*			\$144.00

ONE TIME CHARGE(S) AT 2 Town Hall Plz Unit UC, Clifton Park NY 12065			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Cisco ATA192 - UC with RingCentral	2	\$144.00	\$288.00
Poly Edge E350 - Purchase - UC with RingCentral	7	\$234.00	\$1,638.00
2024 - Free - Poly Edge E220	56	\$0.00	\$0.00
TOTAL*			\$1,926.00

ONE TIME CHARGE(S) AT 322 Route 146 Unit UC, Halfmoon NY 12065			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
2024 - Free - Poly Edge E220	5	\$0.00	\$0.00
Cisco ATA192 - UC with RingCentral	1	\$144.00	\$144.00
Poly Rove 20 + B1 Base - Purchase	1	\$324.00	\$324.00
TOTAL*			\$468.00

ONE TIME CHARGE(S) AT 231 Cary Rd , Mechanicville NY 12118			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Wireless Internet Setup - Indoor	1	\$0.00	\$0.00
Dedicated Fiber Internet Install	1	\$0.00	\$0.00
Enterprise Network Edge Installation	1	\$0.00	\$0.00
TOTAL*			\$0.00

ONE TIME CHARGE(S) AT 322 Route 146 , Halfmoon NY 12065			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Dedicated Fiber Internet Install	1	\$0.00	\$0.00
DDoS Protection Setup	1	\$0.00	\$0.00
Enterprise Network Edge Installation	1	\$0.00	\$0.00
TOTAL*			\$0.00

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1. **TOTAL CHARGE(S).** TOTAL MONTHLY RECURRING CHARGES AND TOTAL ONE-TIME CHARGES ARE DUE IN ACCORDANCE WITH THE MONTHLY INVOICE.
2. **TAXES.** PLUS APPLICABLE TAXES, FEES, AND SURCHARGES AS PRESENTED ON THE RESPECTIVE INVOICE(S).
3. **SPECIAL TERMS.**

Wireless Internet Service Overage Rates. If Customer purchases a Wireless Internet Service plan with a monthly Data Allowance, plans with the same monthly Data Allowance will participate in the same Data Pool. In addition to monthly recurring charges associated with a Wireless Internet Service plan with monthly Data Allowance, overage charges may apply if Customer's data usage in a given calendar month exceeds the monthly Data Allowance/Data Pool, as applicable. Overage charges are applied in arrears at a rate of \$8.00 per GB of data usage in excess of the plan's monthly Data Allowance/Data Pool, as applicable. Wireless Internet Service plans with unlimited data do not have overage charges or data-pooling. See the Wireless Internet Access Service attachment of the Service Agreement for additional information.

By signing below, the signatory represents they are duly authorized to execute this Service Order.

<p>CUSTOMER SIGNATURE</p> <p>Signature: _____</p> <p>Printed Name: _____</p> <p>Title: _____</p> <p>Date: _____</p>
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SPECTRUM SERVICE PROPOSAL FOR TOWN OF HALFMOON

These prices will remain in effect throughout the initial Order Term, subject to the following contingencies:

- ▶ final engineering, design and site visits; and
- ▶ complete Terms & Conditions as provided in our service contract

Options for Spectrum Services Based on a 36 Month Term

		SERVICE	QTY/ SVC. CAP	NRC**	MRC*
DFI \$950 ELAN \$625	2 Town Hall Plaza	Dedicated Fiber Internet (DFI) Access & Block of 5 Usable Statics	200M Symmetrical	\$250	\$699
		DDoS Protection Service		\$1000	\$450
		with our Enterprise Network Edge SDWAN		\$300	\$160
		Wireless Internet Unlimited Cradlepoint E100		\$250	\$65
\$404.95 PRI		Unified Communications with Ring Central Advanced Standard Seats	58		(\$18.99 per) \$1,101.42
\$500+ on T1 with Third Party Other Spend on current phone equipment		UC Limited Extension	18		(\$13.50 per) \$243.00
ELAN \$525	322 Route 146	Dedicated Fiber Internet Access & Block of 5 Usable Statics	100M Symmetrical	\$250	\$475
		DDoS Protection Service		\$1000	\$350
		with our Enterprise Network Edge SDWAN		\$300	\$120
		Wireless Internet Unlimited Cradlepoint E100		\$250	\$65
		Unified Communications with Ring Central Advanced Standard Seats	6		(\$18.99 per) \$113.94
ELAN \$525	8 Brookw ood Dr	Dedicated Fiber Internet Access & Block of 5 Usable Statics	100M Symmetrical	\$250	\$475
		DDoS Protection Service		\$1000	\$350
		with our Enterprise Network Edge SDWAN		\$300	\$120
		Wireless Internet Unlimited Cradlepoint E100		\$250	\$65
		Unified Communications with Ring Central Advanced Standard Seats	6		(\$18.99 per) \$113.94

Coax Internet Modem \$110	231 Cary Rd	Dedicated Fiber Internet Access & Block of 5 Usable Statics with our Enterprise Network Edge SDWAN	50M Symmetrical	\$250	\$385
		Wireless Internet Unlimited Cradlepoint E100		\$300	\$120
				\$250	\$65
Current Voice/Data Spectrum only spend: \$3140 Plus T1 and other expenses we would replace/eliminate while also upgrading the network		This is instead of not additional to your current data and voice spend with us as well as third party			\$3964.00 All In on Data
					\$1572.30 All In on Voice
					Together \$5,536.30 Monthly
		Poly Edge E350 Phones	7	(\$234 per)	\$1638
		Cisco ATA192	4	(\$144 per)	\$576
				\$0	
		Poly Edge E220 Phones	65	(Free through this month)	\$324
		Poly B1 Base + (1) Rove-20 Handset	1		
				One time cost for phone equipment:	\$2,538

MRC* - Monthly Recurring Charge, discounted all-In option
NRC** Non-Recurring Charge/One Time Charges for Installation and Configuration (Waived)
There will be a one time charge for the purchase of the phone upfront - we can also spread that cost over 36 months if preferred
All locations remote, scalable up to 1G - can do that as/it ever needed
For our Enterprise Network Edge Solution
This quote includes the equipment, the full management 24-7-365 with co-management capabilities in the portal with all licensing and maintenance for the full term, end to end support on all services/equipment, our industry leading service level agreement which include guaranteed meantime to repair anything within 4 hours - including any needed equipment replacements.
No upfront costs required.

This new deployment is instead of not additional to your current network design and billing, it will be a full replacement that will be tested and cutover before any new billing begins. Once the new billing begins and the current invoice structure updates, we will set up a detailed call with our client services team for a full billing review to make sure everything is streamlined going forward. We have already placed in a ticket for a merged parent account on the portal for once the change takes place.