



CITY OF GROSSE POINTE WOODS

MEMORANDUM

Date: August 6, 2026

To: City Council

From: Susan Como, City Manager 

Subject: Authorization to Issue Request for Proposals – Regional Public Safety Dispatch and Lock-up Consolidation Study and Implementation Plan

The Cities of Grosse Pointe Woods, Grosse Pointe Farms, Grosse Pointe Park, and Grosse Pointe Shores previously engaged the services of Anderson, Eckstein & Westrick, Inc. (AEW) to evaluate existing public safety facilities for a potential 911 dispatch and public safety lock-up consolidation project. The results of that evaluation are summarized in the attached *Grosse Pointe 911 Consolidation Study*.

AEW concluded that consolidating dispatch and lock-up operations among the participating communities is feasible and recommended that the Grosse Pointe Woods Municipal Complex is the most suitable location to accommodate a regional operation based on the facility's size, layout, and ability to support the operational needs of a consolidated center.

Following completion of the study, the City of Harper Woods expressed interest in participating in the regional consolidation effort. Although Harper Woods was not included in the original AEW study, AEW subsequently reviewed the City's dispatch call volume and lock-up activity and determined that its inclusion appears operationally attainable.

Currently, dispatch and lock-up services are already shared among several of the communities. Grosse Pointe Woods provides dispatch and lock-up services for the Village of Grosse Pointe Shores, while Grosse Pointe Park provides dispatch and lock-up services for the City of Grosse Pointe. Expanding these existing partnerships into a single regional operation presents an opportunity to improve efficiency, enhance service delivery, and maximize available resources.

The next phase of the project is to conduct a comprehensive feasibility and implementation study. It is recommended that the City of Grosse Pointe Woods, City of Grosse Pointe, City of Grosse Pointe Farms, City of Grosse Pointe Park, and the Village of Grosse Pointe Shores, with an option to include the City of Harper Woods, issue a Request for Proposals for professional consulting services.

The selected consultant will be tasked with evaluating all aspects of a potential regional dispatch and lock-up operation, including:

- Operational efficiencies and service delivery;
- Financial impacts, including capital and operating costs;
- Governance and organizational structure;
- Staffing and labor considerations;
- Technology and communications infrastructure;
- Legal and regulatory requirements;
- Facility modifications and space needs; and
- A comprehensive implementation strategy, including a recommended timeline and transition plan.

The study will also evaluate the Grosse Pointe Woods Municipal Complex as the proposed location for the dispatch/lock-up center, identify any necessary renovations or expansions, and recommend any improvements required to support long-term regional operations.

Throughout the study, the consultant will engage municipal leadership, public safety administrators, dispatch personnel, and other key stakeholders to ensure that regional operational requirements and community needs are fully considered. The final report will provide participating communities with the information necessary to determine whether consolidation is operationally beneficial, financially sustainable, and capable of enhancing public safety services throughout the communities.

The attached *Request for Proposals - Regional Public Safety Dispatch and Lock-up Consolidation Study and Implementation Plan* has been reviewed by all participating communities and City Attorneys Debra Walling and Jeremy Romer.

Administration recommends that the City Council authorize the issuance of the attached *Request for Proposals - Regional Public Safety Dispatch and Lock-up Consolidation Study and Implementation Plan*. Approval of this request will allow the participating communities to solicit proposals from qualified consulting firms and continue evaluating the feasibility and implementation of a consolidated public safety dispatch and lock-up center.

Attachments