



## Request for Board Action

Meeting Date: 11/11/2024

Department: Administration	Presenter: Kudron
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### **ITEM:**

**CONSIDERATION TO APPROVE A CONTRACT WITH iWorQ Systems FOR CODE ENFORCEMENT AND PUBLIC WORKS SOFTWARE**

### **BACKGROUND:**

#### **11/11/24**

Staff is bringing you this revised contract from iWorQ. This is for a two-year agreement that waives the setup fee. The additional \$1000/yr is for payment processing connectivity and portal access. A one-year agreement would incur an \$8000 fee which is 75% of the year two fee.

#### **10/28/24**

In seeking to understand the bottleneck the Town has experienced in Code Enforcement over the past several years, staff has sought to find a system to provide an enforcement portal that would allow for citizen reporting, a useful workflow for an officer in the field and a proactive system to enforce code appropriately, be aware of gross offenders and monitor effectiveness. Staff has been able to meet with a company from Utah, iWorQ Systems that has a Software as a Service (SaaS) model that allows for effective code enforcement and robust reporting. This is an independent plugin that is available for purchase.

Staff requests the Board consider the options from iWorQ Systems and determine if any, some or all of the proposal is appropriate for the Town of Grand Lake.

### **SUGGESTED MOTIONS**

- *I make a motion to approve/(deny) **A CONTRACT WITH iWorQ Systems FOR CODE ENFORCEMENT AND PUBLIC WORKS SOFTWARE***
- *I make a motion to approve with conditions **A CONTRACT WITH iWorQ Systems FOR CODE ENFORCEMENT AND PUBLIC WORKS SOFTWARE***