# Welcome! Grand County Colorado Tourism Board



### Our Mission Statement



We inspire a sustainable, year-round tourism economy in Grand County with an emphasis on strengthening the vitality of our communities, celebrating our local culture and traditions, and respecting our environment and resources.

# History Of The Board



The Grand County Tourism board started in year 1992 and had their first meeting in March of 1993, with the purpose of promoting tourism in Grand County, Colorado.

\*Photo of Ken Fosha one of the founding members of the Grand County Colorado Tourism Board

# Tourism Board Structure

- A non-profit organization with representatives appointed by the Grand County Board of Commissioners.
- Organization structure:
  - 12-member volunteer Board of Directors:
    - Four members from the 3-Lakes District (Jennifer Brown, Beau Larson, Dave Huber)
    - Four members from the Mainstem District (Jeremy Belnap, Gretta Fosha, Joanna Whitemash, Dakota Cordle)
    - Four members from the Fraser Valley District (Kristen Spronz, Cheryl Spezia, Elizabeth Brumm, Rebecca Bierden)
  - Executive Director (Gaylene Ore contractor)
  - Marketing (contractor)
  - Public Relations (contractor)
- The board operates through funds generated by the Lodging Tax of 2%, paid by visitors staying in lodging properties, excluding the "Town of Winter Park". Grand County taxpayers do not pay for tourism board expenditures.

## Provide Funding For Local Events

GCCTB has grant funds available to directly support advertising and marketing efforts or special events promoting tourism within the county, particularly those encouraging overnight lodging.

\*Year to date, the GCCTB has allocated a total of \$797,000.00 in grants.

### Notable Recipients Of Three Lakes Grants Include:

**Destination Granby** 

Grand Lake Chamber

Grand Lake Trail Grooming

Troublesome Fest - Fire on the Mountain

Colorado Mesa University Cross-Country Skiing and Biathlon Event

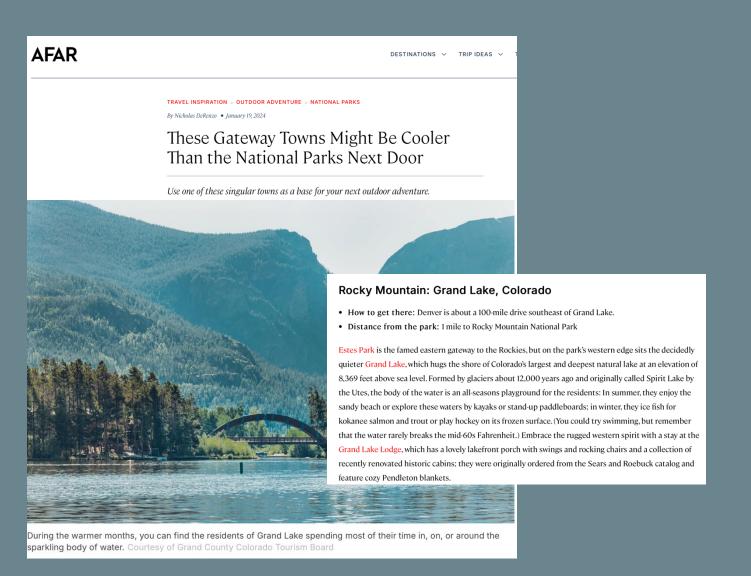
**Grand Lake Creative District** 

Rocky Mountain Repertory Theatre

(57% of the Three Lakes District Grants went to Grand Lake)

# Public Relations/Social Media

- 2024 Impressions 81 million
- Ad Value \$751,000
- Total Article Placements 29 (18 stories included Grand Lake)





Grand Lake, Colorado



Why Go There: Known as the "Snowmobile Capital of Colorado," Grand Lake offers scenic views of the Rocky Mountains and Colorado's largest natural lake. Riders can enjoy well-groomed trails and open alpine meadows.

Retailers/Rentals: On The Trail Rentals, Grand Adventures

# Destination Blueprint

### **Resident Sentiment Survey | 839 responses**

### Key findings include

- Tourism is headed in the right direction, but concerned that increased visitation during peak times could impact quality of life
- Tourism enhances economic and cultural opportunities, with the overall positive impacts of tourism outweighing the negative
- Top concerns include rising costs, workforce, and housing affordability, while there is strong support for more events, especially during off-peak seasons times

### **Tourism Stakeholder Survey | 66 responses**

### Key findings include

- Visitation and revenue increased in 2024 compared to 2023 and are optimistic about the next 12 months
- Top concerns include employee housing costs, hiring and retaining staff, and cost of supplies
- Top priorities are promoting local businesses, encouraging responsible use, promoting off-season visitation and growing out-of-state visitor spending

# 2025 Priorities

- Organizational Alignment
- Champion Value of Tourism
- Advance Off-Peak Visitation
- Provide Local Businesses and Experience
- Encourage Responsible and Respectful Use

# Marketing

### **FY24 Core Audiences - Resonate Data**

Origin DMA	Visitation Share	Avg LOS
Denver, CO	58.5%	1.5
Dallas-Ft. Worth, TX	3.4%	2.9
Colorado Springs-Pueblo, CO	3.0%	1.5
Houston, TX	2.1%	2.8
Kansas City, MO	1.9%	2.9
Wichita-Hutchinson, KS Plus	1.2%	2.8
Lincoln & Hastings-Kearney, NE	1.0%	2,6
Austin, TX	1.0%	3.0
Chicago, IL	1.0%	2.8
Atlanta, GA	0.9%	2.8
Omaha, NE	0.9%	2.7
Oklahoma City, OK	0.9%	3.0
Minneapolis-St. Paul, MN	0.8%	2.8
San Antonio, TX	0.7%	2.7
St. Louis, MO	0.7%	2.8
Des Moines-Ames, IA	0.6%	2.8
Tulsa, OK	0.6%	2.9
Springfield, MO	0.6%	2.9
Salt Lake City, UT	0.6%	2.4
Grand Junction-Montrose, CO	0.6%	1.5

### **CORE MARKETS**

Top Visitation

### KEY GROWTH MARKETS

- Longer Length of Stay
- Increased Propensity to Spend

### **INITIAL KBOs FOR GRAND COUNTY**

#### 1. PROMOTE LONGER STAYS IN GRAND COUNTY

Use paid media and partnerships to highlight the attractions and activities in Grand County. Since 70% of visitors are day-trippers, the goal is to inspire them to stay longer. By improving brand awareness and showcasing the diverse recreation, culture, and local charm, we aim to help visitors see all that Grand County has to offer and encourage extended visits.

### 2. REFINE USER EXPERIENCE AND TARGETING

Align website content with audience personas to ensure the right message reaches the right people at the right time—from first click to landing page. By focusing on personalized content, we can deliver a more relevant experience that speaks directly to each visitor's interests, making sure our messages stand out and resonate.

#### 3. BOOST OFF-SEASON VISITS THROUGH DATA-DRIVEN CAMPAIGNS

Enhance email marketing and lead generation by using first-party data, especially for shoulder-season promotions. Collaborate with partners to target visitors more effectively and showcase the best Grand County attractions, ensuring a unified strategy that draws more visitors during quieter times of the year.

### 4. ENCOURAGE RESPONSIBLE TOURISM

Increase responsible tourism by educating visitors on sustainable practices that protect the environment and respect local communities. Our efforts promote eco-friendly, community-focused travel, showing how tourists can positively impact Grand County's environment and economy. By minimizing environmental impacts, engaging local communities, conserving natural and cultural heritage, and fostering inclusivity, tourists contribute to community well-being and long-term sustainability, creating enriching experiences for all.

### 5. BUILD COMMUNITY SUPPORT FOR TOURISM

Strengthen community pride and support for tourism by involving local businesses, residents, and partners in the tourism efforts. We'll work together to boost tourism revenue, create jobs, and ensure the local community feels positive about tourism's impact. Regular surveys will help track and improve community sentiment, making tourism a win for everyone.

### **HOW WE VIEW KBOS**



# Thank You For Your Time Today

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