

About Us

Over 15 Years Old

Providing Hosted VoIP Service

150,000+ Happy Clients

We are adding more everyday

Privately Owned

Our Headquarters is in Plano, Texas

Why SpectrumVoIP?

Unlimited Features

- ★ One flat rate plan
- ★ No additional charges
- ★ No upfront fees
- ★ All features the Stratus Platform offers

Platform & Tech Advantages

- ★ Stratus Customer Portal renowned "Ease of Use"
- ★ Rapid tech upgrades
- ★ Future proof your business, no additional charge

Unlimited Experience

- ★ Unlimited Training
- ★ Professional Installation
- ★ Unlimited Support

The Unlimited Package

Voice Features

- Auto Attendants
- Click to Call/Screen Pop
- Video and Audio Conferencing
- Call Forwarding (manual or programmed auto)
- Monitor, Coach, and Join
- Call Center Queuing
- Caller ID Name & Number
- Dial by Name Directory
- DIDs with local presence
- Page & Intercom
- 3 or 4 Extension Dialing (multiple sites)
- Individual Voicemails
- Presence Monitoring (BLF/Speed dials)
- Message / Music on Hold (Customizable)

Mobility Features

- Find Me / Follow Me
- Voicemail to Email Notification
- Mobile Application
- Softphone
- Remote work from home

Stability Features

- Prioritized Voice (QOS) w / Router
- Automatic Failover in case of internet failure to second source
- Automatic Failover to other locations or message with power failure
- Multiple Data centers

Management Features

- Stratus Admin Portal
- Stratus User Portal
- Stratus Reception Console
- Call Logging
- Call Center Reporting
- Call Recording

Stratus Web Portal

The screenshot displays the Stratus Web Portal homepage. At the top, a navigation bar includes links for Home, Call Center, Users, Conferences, Auto Attendants, Call Queues, Time Frames, Music On Hold, Inventory, and Call History. The main content area is divided into several sections: 'CURRENT ACTIVE CALLS' showing a list of calls with columns for From, Dialed, To, and Duration; 'CURRENT MEETINGS' showing a list of meetings with columns for Name, People, and Duration; and a 'CALL GRAPH' showing the number of active calls over time from December 25, 2021, to January 6, 2022. To the right, there are 'USERS AND APPLICATIONS' and 'USAGE STATISTICS' sections, both providing detailed metrics and graphs for call and SMS activity.

Stay productive and secure when you're doing business from virtually anywhere with **Stratus Web Portal**.

- ✓ Overflow queues
- ✓ Customer Routing for VIP Clients
- ✓ Time-based Routing
- ✓ Music on Hold / on Hold Messaging
- ✓ Queue Stats on Wallboard
- ✓ Reporting Tools via Web portal
- ✓ Monitor/Coach/Join
- ✓ Full-Time Call Recording with (Free 30 Day Storage)

Our Process



State of the Art Equipment



Yealink **T46U**



Yealink **T43U**



Yealink **CP965**