



STAFF REPORT

CITY OF GREEN COVE SPRINGS, FLORIDA

TO: Regular Session

MEETING DATE: January 19, 2021

FROM: Marlena Guthrie, Erin West

SUBJECT: First Reading of Ordinance No. O-01-2021, an Ordinance amending Chapter 90 of the City Code Article II Electric Utility, Division 2. Service Applications and Contracts, creating Section 90-24 entitled "Utility Payment Extensions" *Marlena Guthrie*

BACKGROUND

The City adopted Ordinance O-03-2016 in March of 2016, setting forth the rules and regulations for customers to obtain Utility Payment Extensions. Staff requests the changes to improve the program for customers. The changes will increase the length of time of the extension from one week to two weeks, removes the requirement for accounts to be in good standing and to have no active code violations. Staff requested these changes after observing those who needed the extension were having to use more than one per billing cycle to get them to their pay dates, and by lengthening the time for the extension this should give customers the full benefit of all three of their extension to use during the calendar year versus using them all during one billing cycle. We also know that the primary users of extensions are those whose accounts have delinquent payments so by removing this requirement we can benefit more customers.

FISCAL IMPACT

No anticipated fiscal impact.

RECOMMENDATION

Approval as to form only Ordinance No. O-01-2021, an Ordinance amending Chapter 90 of the City Code Article II Electric Utility, Division 2. Service Applications and Contracts, creating Section 90-24 entitled "Utility Payment Extensions"