



ITEM SUMMARY

MEETING DATE: November 18, 2024

FROM: Georges Bayard, Information Technology Director

SUBJECT: **Resolution 2024-63** - Amending the Interlocal Agreement with PBC for Information Technology Services (R2020-1834), for additional telephone lines and upgraded network bandwidth

BACKGROUND

The City of Greenacres has an existing interlocal agreement (R2020-1834), with Palm Beach County Information Systems Services (ISS), to provide the City with its primary connection to the Internet, the network inter-connections between the City's locations at City Hall, Fire Rescue Headquarters, the Community Center and 301 Swain Blvd. as well as to 5 of its parks for security camera systems.

In 2020, the agreement was amended to add basic telephone service for the City, transferring existing lines from the previous service provider and providing new IP-based handsets, for a total of 101 lines. Four (4) lines were added on March 8, 2022, and seven (7) more were added on July 11, 2023, for a total of 112. An additional 5 lines were added on November 2023 equaling 117 handsets.

The proposed amendment adds 11 telephone lines for a grand total of 128 handsets and will also upgrade the network bandwidth for City Hall, Community Center, and Fire Rescue Station 94 from 50Mgps to 250Mbps.

ANALYSIS

The eleven (11) new lines of telephone service include lines added since the previous amendment and new required lines, for a grand total of 128 lines and handsets. The upgrade to the network bandwidth is necessary for effective operations due to the increased use of cloud-based applications.

FINANCIAL INFORMATION

The annual cost for telephone service based on the amended agreement will increase to \$15,360, and the cost for network bandwidth will increase to \$22,200, for a total of \$37,560, which has been included in the City's FY 2025 budget.

LEGAL

City Attorney has reviewed the item and all supporting documents for legal sufficiency and compliance.

STAFF RECOMMENDATION

Approval of Resolution 2024-63.