



ITEM SUMMARY

MEETING DATE: October 7, 2024
FROM: Christy Goddeau, City Attorney's Office
SUBJECT: Resolution Approving Termination Agreement with Tyler Technologies, Inc.

BACKGROUND

Tyler Technologies, Inc. ("Tyler"), and the City of Greenacres have a longstanding contractual relationship in which the City utilizes several Tyler software products for various City functions. On November 21, 2021, the City entered a five (5) year agreement with Tyler to implement Tyler's community development software package (Energov n/k/a EPL) for the City's current Development and Neighborhood Services (DNS) department. In February 2022, the City and Tyler executed an addendum to add additional features and user licenses. The implementation of EPL kicked off in May of 2022 with the City paying an annual subscription fee of \$117,221. The City and Tyler experienced some issues during implementation that lead to a freeze on implementation in September 2023. Since then, the City and Tyler have been discussing implementation issues and potential resolutions. At this time, the City and Tyler are proposing to amicably terminate the EPL agreement with the City paying the 2024 annual subscription fee and Tyler agreeing to allow the City to utilize other Tyler software (Energov Desktop and New World ERP) until January 31, 2025. The City would also be released from the last two (2) years of the EPL agreement.

Except for the termination of the EPL Agreement, the City and Tyler will continue their contractual relationship with regards to other Tyler products.

ANALYSIS

The above described settlement is believed to be in the best interests of the City and allows the City to move in a different direction for DNS software needs.

FINANCIAL INFORMATION

Not applicable at this time.

LEGAL

City Attorney has reviewed the item and all supporting documents for legal sufficiency and compliance.

STAFF RECOMMENDATION

Staff is recommending approval of Resolution 2024-49.