ITEM SUMMARY

MEETING DATE: November 1, 2021

FROM: Monica Powery, Director, Purchasing

SUBJECT: Tyler Technologies Addendum - EnerGov SaaS Service Agreement

BACKGROUND

In November 1991, the City of Greenacres procured a Financial and Administrative software program with New World Systems. This item was upgraded from an AS400 technology to a Microsoft Windows platform in March 2013. In November 2015, New World Systems was bought out by Tyler Technologies inheriting our Agreement.

In May 2007, the City of Greenacres purchased Code Enforcement Software from EnerGov. EnerGov was then purchased by Tyler Technologies in November 2012.

The EnerGov desktop solution has been outdated for some time causing the Code Enforcement Division to lag behind current industry best practices.

The City of Greenacres desires to obtain the most efficient software on the market to streamline processes for department functionality. The current iteration of EnerGov is recognized as an industry leading software platform for the management of community development and code enforcement.

ANALYSIS

In April 2020, City Staff began an in-depth review of various available software systems for functionality, ability, improved citizen engagement, and ease of use as well as full integration with the City's current Financial Management System. By subscribing to this system, the burden of maintaining it falls upon the vendor rather than the City's Information Technology Department.

City staff determined that the best course of action is to upgrade the system and procure directly from our current Public Administration Software provider, Tyler Technologies. City staff negotiated pricing and obtained significant cost discounts which include the migration of data from the current EnerGov and Community Development systems to the new platform free of charge, as well as reduced annual subscription fees.

The total cost of implementation is $113,300.00 which includes project management, rapid deployment implementation services, training/production support, report development, GIS analysis services and operational system assurance.

The ongoing annual software subscription cost is $83,538.00 which provides access and maintenance to the system. This pricing includes optional enhancements to the system allowing for optimal citizen engagement and requests.

FINANCIAL INFORMATION

Sufficient funds are budgeted in Capital Improvement Program 301-26-26-64-91 (CIP 301-094) for the implementation and in 001-26-26-49-7 Computer Software & Programs for the annual subscription costs.

LEGAL

The recommendation for award is in accordance with the requirements of City policies and procedures.

STAFF RECOMMENDATION

Approval of Resolution No. 2021-53 authorizing the execution of the Addendum and Agreement with Tyler Technologies.