



ITEM SUMMARY

MEETING DATE: April 4, 2022

FROM: Teri Lea Beiriger, Finance Director, Finance Department

SUBJECT: False Fire Alarms Write-off for Pacifica Senior Living

BACKGROUND

The City of Greenacres bills businesses for false fire alarms. Section 5-10 Excessive False Alarms of the City of Greenacres Code provides for a service fee for false fire alarms after the third alarm signal within a calendar year. Pacifica Senior Living had 17 false fire alarms in CY2021 and has paid all, but the outstanding balance of \$1,750.00.

ANALYSIS

Staff has researched this amount and determined that not every call to Pacifica was false in nature. There was a resident within the Pacifica community, who was suffering from dementia. Her son is a deceased Palm Beach County Firefighter, and she would activate the pull station, believing that he would respond. She has since passed away and Pacifica has agreed to install covers on the pull stations to prevent any reoccurrences.

FINANCIAL INFORMATION

Attached is a copy of the outstanding invoice in the amount of \$1,750.00.

LEGAL

The memo has been prepared in accordance with applicable City Code requirements.

STAFF RECOMMENDATION

Approval to write-off the outstanding balance of \$1,750.00 for False Fire Alarms at Pacifica Senior Living.



City of Greenacres

5800 Melaleuca Lane – Greenacres, FL 33463-3515

Finance Department

Office (561) 642-2013 – Fax (561) 642-2037

e-mail: AR@greenacresfl.gov

Invoice

Invoice Number:	2021-10000121
Date:	03/24/2021
Original Due Date:	04/23/2021
Invoice Total Due:	\$1,750.00

Customer #: 7160
PACIFICA SENIOR LIVING
4760 S Jog Rd
Greenacres, FL 33463

Description: False Fire Alarm Billing

Description	Quantity	Unit Price	Total Price
FALSE ALARM BILLING 10 th Alarm: 2/15/21; 9:45PM 11 th Alarm: 2/18/21; 10:11PM 12 th Alarm: 2/19/21; 4:00PM 13 th Alarm: 2/23/21; 9:28PM 14 th Alarm: 2/28/21; 12:29AM	5	\$350.0000	\$1,750.00



Please write Invoice Number on your check. 2021-10000121

Make Checks Payable to: City of Greenacres

Invoice Total:	\$1,750.00
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Customer #: 7160
PACIFICA SENIOR LIVING
4760 S Jog Rd
Greenacres, FL 33463

REMIT PAYMENT TO:

City of Greenacres
5800 Melaleuca Lane
Greenacres, FL 33463-3515