



ITEM SUMMARY

MEETING DATE: October 2, 2023

FROM: Georges Bayard, Information Technology Director

SUBJECT: Amendment to the Interlocal Agreement with PBC for Information Technology Services (R2020-1834), for additional telephone lines

BACKGROUND

The City of Greenacres has an existing interlocal agreement (R2020-1834), with Palm Beach County Information Systems Services (ISS), to provide the City with its primary connection to the Internet, the inter-connections between the City's locations at City Hall, Fire Rescue Headquarters and the Community Center, as well as to 5 of its parks for security camera systems.

In 2020, the agreement was amended to add basic telephone service for the City, transferring existing lines from the previous service provider and providing new IP-based handsets, for a total of 101 lines. Four (4) lines were added on March 8, 2022 and seven (7) more were added on July 11, 2023 for a current total of 112. The rate paid by the City for telephone service is \$10 per line per month, for a total annual cost of \$13,440.

ANALYSIS

The budget for fiscal year 2024 includes several new staff positions, all requiring new phone lines. The proposed amendment to the Interlocal agreement adds five (5) new lines of telephone service, for a grand total of 117 lines and handsets, providing enough lines for the incoming new positions.

FINANCIAL INFORMATION

The total annual cost for telephone service based on the amended agreement will increase to \$14,040, which has been included in the City's FY 2024 budget.

LEGAL

City Attorney has reviewed the item and all supporting documents for legal sufficiency and compliance.

STAFF RECOMMENDATION

Approval of Resolution 2023-50.