

#### **Department Report**

MEETING DATE: September 16, 2024

**FROM:** Denise Malone, AICP, Development & Neighborhood Services Director

SUBJECT: August 1, 2024, through August 30, 2024

#### **Development & Neighborhood Services Department**

#### Planning, GIS & Engineering Division

#### **NEW CASES**

#### TU-2024-2729 - El Valle Hondu-Mex Restaurant - 4992 10th Ave N

A request from El Valle Hondu – Mex Restaurant for a "Live Entertainment Permit" for DJs/Karaoke/Live local artists for Friday and Saturdays from 9:00 pm to 1:30 am and for scheduled sports games. Waiting for applicant's response, scheduled for the September 19, 2024, DRC meeting.

#### TU-2024-2634 - Walmart Holiday Trailers

A request by Walmart, for a Temporary Use Permit to allow for holiday trailers to be located at 6294 Forest Hill Blvd through February 10, 2025. Scheduled for the September 19, 2024, DRC meeting.

#### **CURRENT PLANNING CASES**

#### 3067 South Jog Road (SP-24-02)

A request for a Site and Development Plan to construct a 6,000 sq ft office/retail building with a 798 sq. ft. mezzanine. (Sufficiency letter sent March 11, 2024, awaiting receipt of applicant's resubmittal)

#### Perry Office – 3130 Perry Avenue (SP-22-03) and (BA-23-03)

A request for a Site and Development Plan (SP-22-03) for a vacant parcel to construct a 6241 sq. ft office totaling 4 bays for flexible office space use. The site is located on the northeast corner of Perry Avenue and 10<sup>th</sup> Avenue South. The request also includes a variance (BA-23-03) request to reduce the landscape buffer on the eastern side of the site plan from 10 ft to 5 ft. (Resubmital received on August 21, 2024, under staff review)

# Astoria Townhomes – 6240 Dodd Road and adjacent vacant parcel (CPA-23-04), (ZC-23-02), (SP-23-06), (BA-23-07), and (MSP-24-02)

A request for a Future Land Use map amendment (CPA-23-04) from Residential Medium Density and Commercial to Residential High Density; a Rezoning (ZC-23-02) from Residential Medium Density and Commercial General to Residential High Density; Site and Development Plan (SP-23-06) to construct a Townhouse Development consisting of 60 townhomes with a configuration of 6-unit building types; and a Variance (BA-23-07) from the minimum side yard setback of 20 ft. between end units and a Master Sign Plan (MSP-24-02). [PZBA approved BA-23-07 on August 8, 2024) (CPA-23-04), (ZC-23-02), (SP-23-06), and (MSP-24-02) are scheduled on September 16, 2024 for City Council]

#### Bethesda Tabernacle – 4901 Lake Worth Road (SP-99-04C) and (SE-23-01)

A request for a Site and Development Plan (SP-99-04C) approval to modify the previously approved site plan and a Special Exception (SE-23-01) to develop a 28,930 sf House of Worship and accessory uses. (Awaiting receipt of applicant's response to the resubmittal comments provided on April 18, 2024; meeting with applicant was held on May 3, 2024).

#### C&C Legacy Plaza - 3494 South Jog Road (SP-24-01), (BA-24-01) and (MSP-24-03)

A request for Site and Development Plans (SP-24-01) approval to construct a 2,598 sf one story office building and a two-story townhouse building with three townhouses; a Variance (BA-24-01) from the landscape code requirements for a one-story office building and a two-story townhouse building with three townhouses; and a Master Sign Plan (MSP-24-03; and a Plat application. (PZBA approved the Variance request (BA-24-01) on August 8, 2024; (SP-24-01) and (MSP-24-03) are scheduled on September 16, 2024 for City Council).

#### **City-initiated Chickasaw and Wry Roads Annexations (ANX-22-02)**

Annexation of sixteen enclaves located on Chickasaw and Wry Road into the City through an Interlocal Agreement with Palm Beach County. (Staff anticipates initiating in the near future, given progress on the execution of the LWDD agreement and City proposed Chickasaw Road Improvements).

#### Ice Cream La Bendicion – 560 Jackson Avenue (SP-24-04)

A request for Site and Development Plans (SP-24-04) approval to construct an 882 sq ft two story building with ice cream/raspado shop on the ground floor and one dwelling unit on the second floor. (Awaiting receipt of applicant's response to the insufficiency letter provided on June 10, 2024).

# Kids in Care – Buttonwood Plaza – 3032 South Jog Road (SP-84-05I), (SE-24-02), and (BA-24-02)

A request for a Major Site and Development Plan Amendment (SP-84-05I), a Special Exception (SE-24-02) to allow for a Prescribed Pediatric Extended Care (PPEC) center; and two (2) Variance requests (BA-24-02) to eliminate the minimum outdoor play area and relocation of passenger pick-up/drop-off. (Resubmittal was received on August 7, 2024, under Staff review).

#### Lake Worth Plaza West – 6404 Lake Worth Road (MSP-24-01)

A request for a Master Sign Plan for Lake Worth Plaza West. (Awaiting receipt of applicant's response to the sufficiency letter provided on July 9, 2024).

#### Garden Square – 6645 Chickasaw Road (SP-23-03)

A request for Site and Development Plans approval to construct four (4) five-unit townhomes and six (6) four-unit townhomes (total of 44 units). (Awaiting receipt of applicant's response to the DRC comments provided on August 20, 2024).

# Iglesia Bautista Libre Emmanuel – 5083 Lake Worth Road (SE-22-04), (BA-22-01), and (SP-22-05A)

A Special Exception request (SE-22-04) to allow a House of Worship within an existing building located in the Commercial Intensive (CI) zoning district, a Variance (BA-22-01) to allow for a reduction in the front and rear landscape buffers, and a Major Site and Development Plan Amendment (SP-22-05A). (Awaiting receipt of applicant's response to the DRC comments provided on June 1, 2024).

# Murphys USA Greenacres – 6270 Forest Hill Boulevard (SE-23-05), (BA-23-08), (SP-23-07), and (MSP-24-06)

A Special Exception request (SE-23-05) to allow a convenience store and gasoline service station within the Commercial Intensive (CI) zoning district, a Variance (BA-23-08) from the required 1500-foot separation of an existing gas station and convenience store to 750 feet, a Site and Development Plan (SP-23-07) to construct a 2,824 sq ft convenience store and gas station with six (6) pumps, and a request for a Master Sign Plan (MSP-24-06). (Awaiting receipt of applicant's response to the comments provided on August 15, 2024).

#### Orchid Cove – 1105 South Jog Road (SP-23-01) and (BA-23-04)

A request for a Site and Development Plan (SP-23-01) approval to construct six (6) two-family units (Total of 12 units), and an Administrative Variance (BA-23-04) for a 5-foot reduction from the required rear and side street setbacks. (Awaiting receipt of applicant's response to DRC comments provided on June 7, 2024).

#### Pentecostal Tabernacle – 6030 Lake Worth Road (BA-23-05)

A request for a Variance to allow for a fence to be located within the front yard of the House of Worship. (Resubmittal was received on July 16, 2024; under DRC review).

#### SITE PLAN AMENDMENTS

# Retro Fitness – Aloha Shopping Center – 4558 Lake Worth Road (SP-16-03B) and (MSP-24-04)

A request for a Minor Site and Development Plan Amendment (SP-16-03B) to modify the exterior façade of the leased area for Retro Fitness premises only and a Master Sign Plan (MSP-24-04) for the Aloha Shopping Center. (The Minor Site and Development Plan Amendment (SP-16-03B) was approved on August 15, 2024; the Master Sign Plan (MSP-24-04) is under staff review)

# Palm Beach Christian Preparatory School – Church in the Palms – 3812 South Jog Road (SE-24-01)

A Major Site and Development Plan Amendment request for a private school (Palm Beach Christian Preparatory School) in the Commercial Intensive (CI) zoning district. (Awaiting receipt of applicant's response to the sufficiency letter provided on June 10, 2024).

#### Dunkin' - Aloha Shopping Center - 4644 Lake Worth Road (SP-16-07A)

A Minor Site and Development Plan Amendment to modify the exterior façade. (Awaiting receipt of applicant's response to suficiency comments provided on August 27, 2024).

#### Ministries in Bethel – 3950 South 57<sup>th</sup> Avenue (SP-84-12E)

A request for a Minor Site and Development Plan Amendment to relocate parking spaces. (Awaiting receipt of applicant's response to sufficiency comments provided on June 27, 2024).

#### Potentia Academy – 4784 Melaleuca Lane (SP-11-01D)

A request for a Minor Site and Development Plan Amendment to add a portable 1,269 sq. ft. classroom. (Administrative withdrawal letter sent to applicant on August 26, 2024 due to extended inactivity).

#### Woodlake Plaza – 5815 Lake Worth Road (PCD-84-02DD)

A request for a Minor Site and Development Plan Amendment (PCD-84-02DD) to change color of the building awnings. (Awaiting receipt of applicant's response to sufficiency comments provided on August 8, 2024).

#### **ZONING TEXT AMENDMENTS**

#### **ZTA-24-03 Pervious Surface and Driveways**

A City-initiated request for a Zoning Text Amendment to provide updated standards for overall impervious coverage on residential lots and in front yards within residential zones, ensuring consistency with the standards governing lot coverage for residential lots, as well as limits on driveways expansions. Recommended for approval by Planning and Zoning Board of Appeals (PZBA) on April 11, 2024. Tentatively scheduled for City Council Meetings for 1<sup>st</sup> reading on October 7, 2024, and 2<sup>nd</sup> Reading on October 21, 2024.

#### **ZTA-24-07 Parking Regulations**

A City-initiated request for a Zoning Text Amendment pertaining to modifications of ARTICLE VIII. – Off-Street Parking and Loading Regulations and Chapter 14.for parking of motor vehicles, boats and trailers. Recommended for approval by Planning and Zoning Board of Appeals (PZBA) on May 9, 2024. Tentatively scheduled for City Council Meetings for 1<sup>st</sup> reading on October 7, 2024, and 2<sup>nd</sup> Reading on October 21, 2024.

#### **RESIDENTIAL DEVELOPMENT PROJECTS**

#### **Catalina Estates**

Approved for 20 single-family units. Final inspections have been completed. Approved Maintenance Bond in place until July 2024. Bond released on July 25, 2024.

#### **Ranchette Road Townhomes**

Approved for 74 Townhomes. 73 Certificate of Completion issued to date. Traffic Control Jurisdiction Agreement (TCJA) approved. Approved Construction Bond in place.

#### **Blossom Trail (Nash Trail)**

Plat application received on July 8, 2022. Complete submittal of application received. Final engineering permit reviewed and awaiting issuance with the Plat. (Plat was resubmitted on July 18, 2024, awaiting confirmation on full outside agency approvals including continued maintenance obligations of Nash Trail.

#### NON-RESIDENTAL DEVELOPMENT PROJECTS

#### Church of God 7th Day of Palm Beach – 3535 S. Jog Road

The building permit and engineering permit expired. New permit applications and outside agency approvals would be required to be submitted in order to obtain development approval. Additionally, Code Enforcement provided a time certain of July 19, 2024, to bring the exterior code maintenance items into compliance. Applicant complied. Applicant requested a meeting with staff to discuss the site. The meeting is scheduled for September 12,2024.

#### Chick Fil A (within River Bridge Center) (SP-85-12RR)

The Building Permit and Engineering Permit have been issued. The site is located within the River Bridge Centre on the southwest corner of the intersection of South Jog Road and Forest Hill Boulevard. Preconstruction meeting held on May 16, 2024. Letter of credit received for civil work which expires February 28, 2025. Staff is monitoring the site work and engineering inspections are being conducted. Staff is in discussion seeking resolve regarding site issues including construction crew damage to the oak trees.

#### El Car Wash (6200 Lake Worth Road) (SP-22-02B)

The Engineering Permit was issued on April 26, 2024. Preconstruction meeting held on April 26, 2024. Letter of credit received for civil work which expires February 28, 2025.

#### Mint Eco Car Wash (4840 Lake Worth Road) (SP-22-04A)

The Engineering Permit was applied in December 2023. Comments were provided on March 12, 2024. Awaiting applicant's response to comments including posting bond.

# The Pickleball Club (FKA Palm Beach Christian Academy) (5200 S Haverhill Road) (SP-23-05)

Application for the Pickleball Club was received on 11/20/2023. The Special Exception and Site and Development Plans were approved by City Council on February 5, 2024, and Administrative Variance approved on February 26, 2024. Property is currently under contract with The Pickleball Club.

#### GIS

#### **South Florida GIS EXPO**

DNS attended the South Florida GIS Expo which provided valuable insights and updates on the latest advancements in Geographic Information Systems (GIS). Our team explored innovative tools and techniques that can enhance our GIS capabilities, integral to our planning, analysis, and decision-making processes.

#### **Damage Assessment Training**

DNS participated in the countywide Annual Hurricane Exercise for damage assessment training in preparation for Hurricane Season. DNS will continue attending ongoing weekly meetings.

#### **GIS Database Organization**

Implementing a clear, organized hierarchy that separates different stages of data management and processing. This structure is designed to ensure easy access for all departments, enhance collaboration, and streamline maintenance.

#### **TEMPORARY USE PERMITS**

#### TU-2024-1307 - West Pines Baptist Church - 4906 Melaleuca Lane - In Process

A temporary use permit request for two signs for the Soccer Camp for June 10 to June 14, 2024, Monday to Friday from 6:30 pm to 8:00 pm. (4/2/24 - Contacted applicant via email and noted request is not currently allowed by Code indicated bulletin board sign option. Awaiting applicant response.)

#### TU-2024-1308 – West Pines Baptist Church – 4906 Melaleuca Lane – In Process

A temporary use permit request for two signs for the Soccer Camp for June 24 to June 28, 2024, Monday to Friday from 6:30 pm to 8:00 pm. (4/2/24 - Contacted applicant via email and noted request is not currently allowed by Code indicated bulletin board sign option. Awaiting applicant response)

#### <u>Temporary Use Permit TU 2024-2385 - Discount Tire - 5990 Lake Worth Road - In</u> Process

A request by Chuck Hewitt on behalf of Discount Tire, for a temporary use permit to allow for temporary sales office, customer waiting trailer, storage office, storage containers, debris bin and porta potties, at their parking lot for remodeling/project, at 5990 Lake Worth Road. This Temporary Use Permit is tied to Building Permit # 2024-0000536 and construction trailer temp offices #2024-2518. Awaiting receipt of applicant's response to DRC comments that were provided.

<u>Temporary Use Permit TU 2024-2712 – John I. Leonard High School Homecoming Parade – 4701 10<sup>th</sup> Avenue N – In Process</u>- A request by Katerina Malone on behalf of John I. Leonard High School, for a temporary use permit to allow for their annual Homecoming Parade, per Parade Route Visual Map Route on September 19, 2024, from 1:00 PM to 3:00 PM.

	FY 2024 [	Data:	
Case Approvals	<b>Current Period</b>	FY 2024 to Date	FY 2024 Budget*
Annexation	0	3	2
Comprehensive Plan Amendment	0	3	3
Zoning Changes	0	3	3
Special Exceptions	0	2	4
Site Plans	1	3	5
Site Plan Amendments	1	7	10
Variances	0	2	3
Zoning Text Amendments	2	8	3
Master Sign Plan	1	1	

Inspection Type	Current Period	FY 2024 to Date	FY 2024 Budget
Landscaping	3	45	80
Zoning	1	24	45
Engineering	1	36	75

<sup>\*</sup> Assumes progress of proposed Developments such that inspections are requested.

### **Building Division**

**Building Department Report** (August 1, 2024 – August 31, 2024)

#### 1) ADMINISTRATION:

- a) Researched and completed One Hundred Two (102) lien searches providing open and/or expired permit information.
- b) Researched and completed Thirty-Five (40) records requests for historical permits.

#### 2) PERMITS/INSPECTIONS:

PERMITS/INSPECTIONS	DURING THIS PERIOD	FYTD 2024
New Applications Received / Permits Created	263	2,611
Applications Approved	132	1,504
Applications Canceled	9	65
Applications Denied	0	18
Applications Reopened	1	17
Permits Issued	206	2,468
Permits Completed	290	2,238
Permits Canceled	4	81
Permits Reopened	54	504
Permits Expired	51	359
Inspections Performed	668	5,134
Construction Value of Permits Issued	\$2,403,182.39	\$39,504,440.15
Construction Reinspection Fees	\$500.00	\$5,700
Extension/Renewal Fees	\$793.02	\$29,264.21
CO's Issued	0	40
CC's Issued	0	0
Temporary CO's Issued	1	9

#### 3) BUSINESS AND CONTRACTOR REGISTRATION:

(See Attached Summary Reports)

# 4) PERMIT APPLICATIONS IN PLAN REVIEW – PRINCIPAL NEW OR REMODEL PROJECTS:

PROJECT	ADDRESS	SIZE	DESCRIPTION	PERMIT#
Spa Center	3901 S Jog Rd	1240	Interior Renovation	2024-2613
Medimore Md	6334 Forest Hill Blvd		Interior Remodel	2024-2513
H&R Block	6754 Forest Hill Blvd	1680	Interior Remodel	2024-1950
Supertech Comm	5305 Lake Worth Rd		Interior Remodel	2024-1285
Dunkin Donut	4644 Lake Worth Rd	2169	Interior Remodel	2024-0471

#### 5) PROJECTS IN PROGRESS – PRINCIPAL REMODELING/RENOVATION:

PROJECT	ADDRESS	SIZE	DESCRIPTION	PERMIT#
El Car Wash	6200 Lake Worth Rd	3724	Construct Car Wash	2023-2487
Chik fil A	6802 Forest Hill Blvd		New Construction	2024-0270
Dollar Tree	4640 Lake Worth Rd	8924	Interior Renovation	2024-1182
Gastro Health	6125 Lake Worth Rd	238	Interior Renovation	2024-0874
Finlay Medical	6803 Lake Worth Rd	1805	Interior Remodel	2024-1237
Discount Tire	5990 Lake Worth Rd	1704	Interior Renovation	2024-0536
Aaxon Laundry	3989 S Jog Rd	2633	Interior Renovation	2024-0587
Retro Fitness		1547	Interior Renovation	2024-0783

	4558 Lake Worth Rd			
Certified Spine	6415 Lake Worth Rd #307	1598	Tennant Improvement	2023-2290
Gyro GR	6852 Forest Hill	1682	Interior Remodel	2023-1965
Ministries in Bethel	3950 S 57 <sup>th</sup> Ave	6,939 sq.ft.	House of Workship	2021-0365

# CITY OF GREENACRES

# Licensing Revenue Summary Report

	From Dat	From Date: 08/01/2024 - To Date: 08/28/2024			
Charge Code	No. of Billing Transactions	No. of Adjustment Transactions	Billed Amount	Adjustments	Net Billed
License Type: Amusement-Amusement & Entertainment					
Amusement Sq Ft-Amusement Square Feet	4	0	\$3,829.74	\$0.00	\$3,829.74
Vending Machine-Amuse/ Vending / Coin Operated	7	0	\$763.52	\$0.00	\$763.52
Com Inspection-Commercial Inspection	-	0	\$75.00	\$0.00	\$75.00
Food-Food Service	-	0	\$127.63	\$0.00	\$127.63
Food Per Seat-Food Per Seat	-	0	\$52.08	\$0.00	\$52.08
License Type Amusement-Amusement & Entertainment Totals	41	0	\$4,847.97	\$0.00	\$4,847.97
License Type: Cont Office-Contractor Office					
Cont Office-Contractor Office	2	0	\$244.06	\$0.00	\$244.06
License Type Cont Office-Contractor Office Totals	2	0	\$244.06	\$0.00	\$244.06
License Type: Food Service-Food Service / Bar / Lounge					
Food-Food Service	4	0	\$1,786.82	\$0.00	\$1,786.82
Food Per Seat-Food Per Seat	13	0	\$4,248.86	\$0.00	\$4,248,86
Transfer-Transfer	-	0	\$6.00	\$0.00	\$6.00
License Type Food Service-Food Service / Bar / Lounge Totals	28	0	\$6,041.68	\$0.00	\$6,041.68
License Type: General Retail-General Retail					
General Retail-General Retail Sq Feet	27	0	\$7,085.72	\$0.00	\$7,085.72
Vending Machine-Amuse/ Vending / Coin Operated	-	0	\$64.98	\$0.00	\$64.98
Com Inspection-Commercial Inspection	2	0	\$150.00	\$0.00	\$150.00
25% Penalty-25% Penalty	-	0	\$81.45	\$0.00	\$81.45
General Service-General Service	2	0	\$232,44	\$0.00	\$232,44
License Type General Retail-General Retail Totals	33	0	\$7,614,59	\$0.00	\$7,614.59
License Type: General Service-General Service					
General Service-General Service	75	0	\$8,594.75	\$0.00	\$8,594.75
Com Inspection-Commercial Inspection	4	0	\$300.00	\$0.00	\$300.00
Transfer-Transfer	-	0	\$5.81	\$0.00	\$5.81
Collection Fee-Collection Fee	64	0	\$50.00	\$0.00	\$50.00
Delinquent > 150-Delinquent Over 150 Days	12	0	\$200.00	\$0.00	\$200.00
25% Penalty-25% Penalty	13	0	\$58.12	\$0.00	\$58.12
Cosmetology-Cosmetology / Barber	2	0	\$81.22	\$0.00	\$81.22
License Type General Service-General Service Totals	98	0	\$9,289.90	\$0.00	\$9,289.90

\$69.00 \$18.30 \$814.45 \$389,52 \$81,20 \$400.00 \$292.95 \$929.76 \$156.08 \$125.00 \$4,802.03 \$5,302.03 \$244,06 \$244.06 \$791.91 \$1,203.97 \$16.24 \$125,00 \$100.00 \$4,532.73 \$6,634.65 524,470.12 \$24,723,64 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$18.30 \$814.45 \$389.52 \$292,95 \$69.00 \$929.76 \$156.08 \$100.00 \$400.00 \$24,470.12 \$81.20 \$125.00 \$125.00 14,802.03 \$5,302.03 \$244.06 \$244.06 \$4,532.73 \$791.91 634,65 51,203.97 \$16.24 \$24,723.64 000 00000 00000 227 License Type: General Svc Reg-General Service Registration License Type: Insurance Co-Insurance Sales Company License Type Insurance Co-Insurance Sales Company Real Estate-Real Estate Broker / Ins Agents Delinquent >150-Delinquent Over 150 Days License Type Home-Home Based Business Totals Com Inspection-Commercial Inspection License Type General Svc Reg-General Service Registration Totals Insurance Reg-Insurance Registration License Type Rental Office-Rental Office Totals License Type Professional-Professional Totals Cosmetology-Cosmetology / Barber License Type: Home-Home Based Business License Type Rental Unit-Rental Unit Totals General Svc Reg-General Service General Service-General Service License Type: Rental Office-Rental Office License Type: Professional-Professional Home-Home Based Business Collection Fee-Collection Fee License Type: Rental Unit-Rental Unit Rental Office-Rental Office Rental Office-Rental Office 25% Penalty-25% Penalty Professional-Professional Rental Unit -Rental Unit Rental Unit-Rental Unit Transfer-Transfer Transfer-Transfer Registration





# License Activity Report Activity Date Range 08/01/24 - 08/28/24 Summary Listing

License Type	Category	Application Received	Application Denied	Application	New License Issued	License	License	License
Amusement - Amusement & Entertainment	Business		0	0	0	11	0	0
Exemptions - Exemptions / Non-Profit	Business	1	0	0	2	1	0	0
Food Service - Food Service / Bar / Lounge	Business	1	0	0	0	0	0	0
General Retail - General Retail	Business	2	0	0	0	0	0	0
General Service - General Service	Business	٣	0	0	S	80	0	0
Home - Home Based Business	Business	5	0	0	ıs	m	0	0
Professional - Professional	Business	2	0	0	9	e	0	0
Rental Unit - Rental Unit	Business	16	0	0	16	2	0	0
	Grand Totals	31	0	0	34	28	0	0

### **Code Enforcement Division**

#### Code Division Report (August 1, 2024 – August 31, 2024)

CODE ENFORCEMENT	DURING THIS PERIOD	FYTD 2024
Inspections Related to Active Code Cases	348	2,223
New Cases Started	131	815
Cases Complied	92	614
Current Open Cases	301	2,180
199	199	1,562
Illegal Signs Removed from right-of-way	293	2,137
Inspections Not Related to Active Code Cases	348	2,113
Complaints Received and Investigated	17	233
Warning Tickets	74	1,487

Code Enforcement	de Enfo	rcemen		- STATS FY 2024	1800
	NOTICES	SIGNS	INSPECTIONS	COMPLAINTS	WARNINGS
OCTOBER 2023	112	156	189	21	220
NOVEMBER 2023	96	06	87	19	48
DECEMBER 2023	107	82	89	16	62
JANUARY 2024	156	127	207	24	183
FEBRUARY 2024	161	199	150	28	122
MARCH 2024	142	206	185	27	188
APRIL 2024	156	200	227	19	506
MAY 2024	132	198	233	17	136
JUNE 2024	158	168	255	27	88
JULY 2024	147	415	566	18	160
AUGUST 2024	199	293	348	10	74
SEPTEMBER 2024					