



ITEM SUMMARY

MEETING DATE: March 16, 2026

FROM: Georges Bayard, Information Technology Director

SUBJECT: **Resolution 2026-09** - Rescinding the Interlocal Agreement with PBC for Information Technology Services (R2020-1834) and authorizing a new agreement to continue the existing services and provide upgraded network bandwidth and additional telephone lines.

BACKGROUND

The City of Greenacres' existing interlocal agreement (R2020-1834), with Palm Beach County Information Systems Services (ISS) initially provided the City's primary connection to the Internet, and the network connections between the City Hall campus, Fire Rescue Stations 94, 95 and 96, Community Center campus, 301 Swain Blvd. and 5 of its parks for security cameras.

An amendment in 2020 added basic telephone service for the City, transferring existing lines from the old service provider and providing new IP-based handsets, for a total of 101 lines. Four (4) lines were added on March 8, 2022, and seven (7) more were added on July 11, 2023, for a total of 112. An additional 5 lines were added in November 2023 equaling 117 handsets. The fourth amendment to this agreement in November 2024 added 11 telephone lines for a total of 128 handsets and also upgraded the network bandwidth for City Hall, Community Center, and Fire Rescue Station 94 from 50 Mbps to 250 Mbps.

The proposed new agreement will provide increased network bandwidth and 19 new phone lines for service in the new Youth Center building, currently expected to be completed in April 2026.

ANALYSIS

This agreement will continue the existing services, increase the network bandwidth both at City Hall and the Youth Center to 500 Mbps and raise the number of phone lines to 146. The expected increase in network traffic due to rising use of cloud applications, additional staff expected to use those applications, and a tech lab in the new building warrant upgrading network bandwidth, in order to continue providing adequate service. Access to an active phone line in each classroom will replace handheld radios for communication and improve overall safety.

FINANCIAL INFORMATION

The annual cost for network bandwidth based on the new agreement will increase to \$27,000, and the cost for telephone service will increase to \$17,640, for a total of \$44,640. This represents an increase of \$5,640/yr, which has been accounted for in the City's FY 2026 budget.

LEGAL

City Attorney has reviewed the item and all supporting documents for legal sufficiency and compliance.

STAFF RECOMMENDATION

Approval of Resolution 2026-09.