

## Council Agenda Summary

April 4, 2023 Key Staff Contact: Bret Naber, IT Director

## <u>Title:</u>

Consideration of a Resolution Approving Change Order - ERP Staffing, System and Project

## Summary:

In order to support the progress that has and continues to be made in iterating the Enterprise Resource Planning (ERP) system, staff is seeking City Council approval of a change order request for external third party support of managed services through the end of the year and additional specific project initiative needs.

Based upon personnel changes in the critical payroll function in early 2023, payroll supplemental services are required which can be provided by the City's current third party managed services. The request – for which supplemental appropriations were approved by City Council on March 21, 2023 – will support payroll operations for up to 4 months while key payroll positions are recruited and hired. In addition, the following critical needs will be supported through this change order:

- Reporting: The City has and continues to struggle with securing reliable reports from the ERP. The City remains in discussions with Oracle about its obligations to and financial support of these additional third party resources.
- Managed Services: Staff has identified the need to extend the existing managed services engagement through the end of the year to assist in the maintenance of the ERP Oracle environment. These services primarily include mandatory compliance updates, assessment of impacts, documentation and testing services, knowledge transfer and training, and operational support for activities such as financial year end, audit, and other critical ERP functions.

**Fiscal Impact:** 

Does this item create a fiscal impact on the City of Greeley?	Yes
If yes, what is the initial, or, onetime impact?	Onetime
What is the annual impact?	\$447,174
What fund of the City will provide Funding?	Project Fund Managed by Information Technology
What is the source of revenue within the fund?	General Fund – included in Supplemental Appropriation approved by City Council on March 21, 2023

Legal Issues: None

Strategic Focus Area:



Decision Options: 1) Adopt the resolution as presented; or

- 2) Amend the resolution and adopt as amended; or
- 3) Deny the resolution; or
- 4) Continue consideration of the resolution to a date certain.

<u>Council's Recommended Action:</u> A motion to Approve the Resolution

Attachments: Resolution Change Order