

Water & Sewer Agenda Summary

Date: December 14, 2022

Key Staff Contact: Sean Chambers, Water and Sewer Director

Title: Director's Report

Summary:

The Director has provided information and attachment related to the communications on 2023 rates and fees.

The Board will recall that departmental staff, Finance Dept., City Manager's Office and the Board worked diligently to manage increased operational costs, inflationary impacts and several large regulatory driven projects for the municipal wastewater (sewer) treatment facility. Several municipal water system construction projects were deferred beyond 2023 to help absorb the impacts of inflation across all operational and capital project budgets. The Wastewater rate adjustment is large, and the project is required to meet unfunded environmental health mandates.

Staff have worked closely with Communications and engagement staff to develop a communications plan, informational summaries, web page information, YouTube.com informational videos, social media posts and a draft press release on the rate and fee adjustments for 2023. The attached info sheet will be provided as a bill stuffer for all customers.

- The Water & Sewer Dept Staff

Recommended Action: N/A

Attachments:

- Utility Rate and Fee Snapshot Bill Stuffer Summary