

Resolution Approving an IGA with CO Dept of Human Services for Low-Income Water Assistance

City Council| January 4, 2022



Background

- **Colorado Department of Human Services (CDHS) received funding from the U.S. Department of Health and Human Services to implement a low-income household water assistance program**
- **The Low-Income Household Water Assistance Program (LIHWAP) was created as a partner to the Low-Income Energy Assistance Program (LEAP)**



Program Details

- **Water customer applies with an addendum through LEAP**
- **Same income criteria (see table)**
- **CDHS and the City of Greeley need an agreement in place to utilize the funding**
 - **Funding would be paid directly from the state to Greeley on the water customer's behalf**



Household Size	Maximum Gross Monthly Income
1	\$2,759
2	\$3,608
3	\$4,457
4	\$5,306
5	\$6,155
6	\$7,003
7	\$7,163
8	\$7,322
Each Additional Person	\$159

Timing

- **Funding can start flowing from CDHS to Greeley as soon as this IGA is in place**
- **Current residential balance 30/60/90+ days past due = \$1.087M**
 - **Some portion of this balance would be paid to Greeley through LIHWAP funds on the water customer's behalf**
 - **Unknown how much, but likely a relatively small portion**



Conclusions

Recommend Approval

- **LIHWAP is an excellent resource for low-income Greeley water customers to receive assistance**
- **Program is administered by CDHS**
- **No Greeley funds are needed**
 - **Minimal administrative impact for Greeley staff**
 - **Helping struggling families to get back on track has a positive impact on city customer serve and financials**

