



City of Grass Valley
City Council
Agenda Action Sheet

Title: Contract Authorization for Police Records Management System

CEQA: Not a project

Recommendation: Authorize the Chief of Police to execute a five-year contract with Sun Ridge Systems, Inc. in an amount not to exceed \$319,141 (year 1) for a new Police Records Management System (RMS) and Computer Aided Dispatch (CAD), subject to legal review.

Prepared by:

Steve Johnson - Deputy Chief of Police

Council Meeting Date: 05/26/2026

Date Prepared: 05/20/2026

Agenda: Consent

Background Information: The Grass Valley Police Department (GVPD) uses a Records Management System (RMS) and Computer Aided Dispatch (CAD) software designed for public safety agencies to manage records and coordinate emergency dispatch and response. The Police Department started using its current RMS/CAD vendor over 25 years ago. Over that time, the product they provide has not changed significantly and has had only one major revision. That software has now reached end-of-life as it is no longer being supported.

During the past two decades of using our current RMS vendor only one major revision has been deployed. With the rapid advancements in technology and the increasingly growing regulatory and reporting requirements for California law enforcement a ever-green system is desirable. Replacing the current RMS is necessary to ensure continued compliance with California law, improve operational efficiency, and will better position our agency to meet current and future legal mandates while supporting effective, data-driven policing. Additionally, as a member of the Nevada County Regional Dispatch environment, the move by the County and other partners necessitates our move to the same platform to ensure continuity of service, particularly related to computer aided dispatch connectivity.

As a result, GVPD has worked in conjunction with the Truckee Police Department, the Nevada City Police Department, and the Nevada County Sheriff's Office (NCSO) for all Nevada County law enforcement agencies to transition to Sun Ridge Systems as our new RMS/CAD vendor. With all law enforcement within the county using the same vendor, it will better enable all agencies to seamlessly operate for any coordinated emergency response. At the same time, this system is capable of being used in a

stand-alone dispatch center giving Grass Valley options as we move into the future. All agencies being on the same software will also allow continuous integration with the District Attorney's Office for criminal prosecutions.

The Nevada County Sheriff's Office collaborated with the County's Purchasing Department to source a competitively awarded agreement issued by Yuba County's Administrative Services Department, RFP 901639 with Sun Ridge Systems, Inc. Through Nevada County purchasing rules, NCSO received Board of Supervisor approval to execute a contract with Sun Ridge Systems, Inc. on April 7, 2026 (see attached). NCSO's contract approval with Sun Ridge Systems Inc. has now allowed for the benefit of a group discount to take place for GVPD, as well as for the other two Nevada County law enforcement entities seeking the same RMS vendor. Additionally, Sun Ridge Systems Inc. has a strong reputation for efficiency and customer satisfaction with approximately 240 other California law enforcement customers.

The funds for this project have been vetted as an appropriate use of Measure E funds by the Measure E Oversight Committee on May 19, 2026. Funds are not anticipated to be spent until FY26/27 and will be included in the FY26/27 City Budget.

Council Goals/Objectives: The execution of this action attempts to achieve Strategic Goal #6 - Exceptional Public Safety

Fiscal Impact: This is a five-year contract with year-one implementation cost being \$319,141 which includes deployment of the new RMS system and maintenance costs for year one. Annual vendor maintenance costs for years two-five will be budgeted each year in the police department budget and the cost of which is consistent with existing costs for the current system.

This fiscal impact is specific to the vendor for implementation.

Funds Available: Yes

Account #: Measure E

Reviewed by: Alex Gammelgard - Interim City Manager/Police Chief

Attachments:

- (1) Nevada County Sheriff Board Agenda Memorandum
- (2) Proposed Agreement with Sun Ridge Systems, Inc.