

GRAND RAPIDS PUBLIC UTILITIES

ANCILLARY SERVICES AND FEES

ELECTRIC

Electric shut off and restoration - Non-payment	
At the meter	\$100.00
At the transformer	\$200.00
Electric shut off – permanent – meter removed	\$60.00
Electric shut off and restoration - Seasonal	
Seasonal disconnects – meter removed	\$60.00
Seasonal reconnect – meter reinstalled	\$60.00
Seasonal disconnects – meter remains	No Charge
Monthly service charges continue	
Seasonal reconnect – meter remains	No Charge
Emergencies	No Charge
Electric Repairs with required 24 hour notice	No Charge
(during regular working hours)	
Electric Temporary Use Meter	\$485.00 Minimum
(Five hours at billable rate rounded to nearest \$5.00 = minimum fee)	
(If greater than five hours then number of billable hours rounded to \$5)	
Overhead to new underground service – credit	(\$1,000)
New or current customers requesting underground services or	
Requesting to change from overhead to new underground services	
Customer pays for all expenses greater than credit amount	
Electric Service Extensions	See Electric Operating Policy

WATER

Water shut off and restoration - Non-payment (shut off at standpipe)	\$100.00
Water shut off and restoration	
Disconnect & remove meter (waived for emergencies)	\$200.00
Seasonal disconnects > 1 per year	\$100.00
Seasonal reconnects > 1 per year	\$100.00
Seasonal (one disconnect & reconnect per year)	No Charge
Monthly service charge continues	
Emergencies	No Charge
Plumbing Repairs with required 24 hour notice (during regular working hours)	No Charge
Water Hydrant Use Agreement	\$150.00
PLUS current water use rate	
For non-fire related water use from fire hydrant (Agreement required prior to use)	
Water Temporary Use	\$150.00
PLUS current water use rate	
For a limited amount of time – used for new construction (Garden hose hookup 1” meter only – six months)	
Water line thawing and frozen meter	
Curb stop to house – regular business hours (\$200 first hour plus \$50/hour each hour after 1 st hour)	\$200.00
Main to curb stop	No Charge
Frozen meter replacement (Customer noncompliance with policy) (For 1” meters and below. Above 1” meter contact CSR Lead for fee)	\$500.00
Water or Sewer Service Extensions	See Water & Sewer Operating Policy

WASTEWATER

Liquid hauled waste disposal	
Application and permit fee	\$50.00
Additional cards/replacement cards	\$25.00
Volume charge per 1,000 gallons	\$27.00
Sanitary Sewer - plugged – investigation	No Charge
Plugged – external use of jetter by a government entity	\$185.00/hour

Water or Sewer Service Extensions

See Water & Sewer Operating Policy

ADMINISTRATION

The general manager has the authority to approve a fee for an unusual and extraordinary service not listed as a primary or secondary ancillary service of the GRPU. The fee should cover all direct and indirect costs of providing this service. If this unusual and extraordinary service is provided more than once per year to more than five customers or requestees then the fee should be presented and approved by the GRPU Commission.

The general manager has the authority to reduce an approved secondary ancillary fee down to zero one time per customer for an unusual or extraordinary circumstance if the ancillary fee is \$500 or less. If there are more than five customers with same or similar circumstance then the general manager action to reduce an approved secondary ancillary fee will need to be ratified by the GRPU Commission at the next commission meeting.

Non-payment reconnections will only be performed during regular business hours per GRPU Commission.