



# **GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM**

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**AGENDA DATE:** August 17, 2022

**AGENDA ITEM:** Consider a motion to adopt Resolution Number 08-17-22-5 approving the Water Wastewater Jurisdictional Boundaries and Sanitary Sewer Maintenance policies.

**PREPARED BY:** Steve Mattson, Water/Wastewater Department Manager

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## **BACKGROUND:**

It is good practice for government to formally adopt customer related policies. These policies are central to a strategic, long-term approach to customer interaction and clarification of utility services provide and expectations of the GRPU and customers.

The attached Water Wastewater policies were reviewed and discussed with the GRPU Commission at the July 27 2022 work session meeting. The comments from the Commission and the General Manager have been incorporated into the attached policies which includes some revised language for clarification and reference to other GRPU policies.

## **RECOMMENDATION:**

Consider a motion to adopt Resolution Number 08-17-22-5 approving the Water Wastewater Jurisdictional Boundaries and Sanitary Sewer Maintenance policies.