GRAND RAPIDS PUBLIC UTILITIES COMMISSION



WHO WE ARE

Grand Rapids Public Utilities (GRPU) is a statutory municipal utility established by the city of Grand Rapids, Minnesota. The Grand Rapids Public Utilities Commission (GRPUC) provides full control, operation and management of the GRPU electric power distribution system, the water production, treatment and distribution systems, and the wastewater collection and treatment systems.



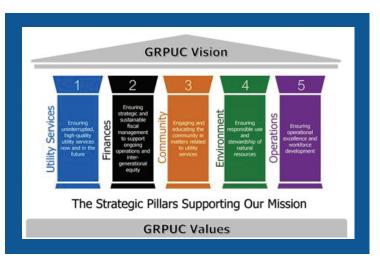
Our Vision

Our vision is to be a dynamic public asset for the thriving community of Grand Rapids, enhancing lives and fostering growth through excellence in the provision of essential utility services.



Our Mission

Our mission is to empower GRPU team members to deliver safe, reliable, affordable, sustainable, and customer-focused utility services for our community.



Our Values

We hold paramount the well-being Safety

of our employees and the public in

all operations.

We uphold ethical standards and Integrity

foster trust with all stakeholders.

We prioritize customer needs and Customer Focus

satisfaction in all our decisions and

actions.

We maximize resources to provide Efficiency

cost-effective services without

compromising quality.

We consistently deliver high-quality Reliability

utility services and strive for

uninterrupted access.

We employ environmentally Sustainability

> responsible practices in our operations and services.

We openly share information Transparency

> and decision-making processes, promoting informed community

involvement.