

Monthly Report - Overview for Sep 2021

 Locations on this report: Grand Rapids Area Library

Checkout

Description	Sep 2021	Aug 2021	%chg	Sep 2020	%chg	2021 YTD	2020 YTD	%chg
1st Time	7929	9777	-19	3896	103	60365	44196	36
Phone Renewal	177	159	11	6	2850	1457	1229	18
Renewal	256	320	-20	12	2033	1435	645	122
Opac Renewal	659	712	-8	149	342	5032	2839	77
Offline 1st Time	0	0	0	0	0	0	0	0
Offline Renewal	0	0	0	0	0	0	0	0
Dayend Auto Renew	0	0	0	0	0	0	0	0
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Total	9021	10968	-18	4063	122	68289	48909	39

Checkout Stock Rotation

Description	Sep 2021	Aug 2021	%chg	Sep 2020	%chg	2021 YTD	2020 YTD	%chg
1st Time	0	0	0	0	0	0	0	0
Phone Renewal	0	0	0	0	0	0	0	0
Renewal	0	0	0	0	0	0	0	0
Opac Renewal	0	0	0	0	0	0	0	0
Offline 1st Time	0	0	0	0	0	0	0	0
Offline Renewal	0	0	0	0	0	0	0	0
Dayend Auto Renew	0	0	0	0	0	0	0	0
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Total	0	0	0	0	0	0	0	0

Checkin

Description	Sep 2021	Aug 2021	%chg	Sep 2020	%chg	2021 YTD	2020 YTD	%chg
Normal	7708	9695	-21	3492	120	56223	45908	22
Late	1435	2009	-29	117	1126	9839	4025	144
Offline Normal	0	0	0	0	0	0	0	0
Offline Late	0	0	0	0	0	0	0	0
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Total	9143	11704	-22	3609	153	66062	49933	32

Requests Placed

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Total	127	77	64	14	807	510	316	61

Bib Delta

Description	Sep 2021	Aug 2021	%chg	Sep 2020	%chg	2021 YTD	2020 YTD	%chg
New (Manual)	181	135	34	84	115	1182	1145	3
Deleted (Manual)	107	72	48	114	-7	1202	2443	-51
New (Batch)	21	47	-56	22	-5	352	427	-18
Deleted (Batch)	0	0	0	0	0	0	0	0
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Total	309	254	21	220	40	2736	4015	-32

Auth Delta

Description	Sep 2021	Aug 2021	%chg	Sep 2020	%chg	2021 YTD	2020 YTD	%chg
New (Manual)	0	0	0	0	0	0	0	0
Deleted (Manual)	0	0	0	0	0	2	3	-34
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
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Total	0	0	0	0	0	2	3	-34

Item Delta

Description	Sep 2021	Aug 2021	%chg	Sep 2020	%chg	2021 YTD	2020 YTD	%chg
New (Manual)	537	364	47	340	57	3642	4013	-10
Deleted (Manual)	269	90	198	174	54	3779	4490	-16
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
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Total	806	454	77	514	56	7421	8503	-13

Acquisitions Activities

Description	Sep 2021	Aug 2021	%chg	Sep 2020	%chg	2021 YTD	2020 YTD	%chg
Lines Ordered	0	0	0	0	0	0	0	0
Items Ordered	0	0	0	0	0	0	0	0
Lines Received	351	216	62	244	43	2187	2085	4
Items Rcvd by Ven	357	219	63	248	43	2227	2124	4
Claims	0	0	0	0	0	0	0	0
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Total	708	435	62	492	43	4414	4209	4

REFERENCE STATISTICS – September 2021

Door count

This month 4,339 YTD 22,931

Reference questions

This month 324 YTD 1,689

Passports

This month 46 YTD 294

Computer help over 5 minutes

This month 19 YTD 140

Public computer use

This month 262 sessions; 184 hours YTD 1,642 sessions; 1,045 hours

Special use computer sessions

This month 55 YTD 338

Tests proctored

This month 0 YTD 2

Children's Stats

Month Sept 2021

Online Storytime

Programs: 5 videos

Facebook views: 394 as of 10/1/21

Artastic

Programs: 1

Facebook views: 101

Kits handed out: 150

Non School Groups: 3 ymca

People: 17

Reference Questions: 248

Reference Questions 2020: 0

Reference Questions 2019: 271

GRAND RAPIDS AREA LIBRARY: 2021 Volunteer Report

Month	Regular Volunteers		RSVP Volunteers		Library Board		Program Committee		Teen Advisory Board		Friends of the Library		Library Foundation		Total	Total
	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours
January	15	44.50	4	77.25	8	8.00	0	0.00	0	0.00	9	44.50	4	13.00	19	121.75
February	20	55.50	4	67.75	8	8.00	0	0.00	0	0.00	9	31.50	6	15.00	24	123.25
March	18	38.00	5	79.25	8	8.00	0	0.00	0	0.00	9	27.00	7	15.00	23	117.25
April	16	58.50	7	156.25	8	8.00	0	0.00	0	0.00	11	54.00	2	4.00	23	214.75
May	22	68.00	8	159.50	7	7.00	0	0.00	0	0.00	8	38.00	8	16.50	30	227.50
June	27	105.00	10	138.75	5	5.00	0	0.00	0	0.00	11	70.00	9	17.00	37	243.75
July	19	70.75	9	119.50	8	8.00	0	0.00	0	0.00	8	24.00	1	5.00	28	190.25
August	30	129.00	9	163.00	7	7.00	0	0.00	0	0.00	8	47.00	9	25.00	39	292.00
September	23	116.75	9	164.00	7	7.00	0	0.00	0	0.00	11	105.00	6	17.00	32	280.75
October																
November																
December																
Total		686.00		1125.25		66.00		0.00		0.00		441.00		127.50	*	1,811.25

*Total volunteers who donated time at the Library this year [calculated at year's end]