



## GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

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**AGENDA DATE:** December 13, 2023

**AGENDA ITEM:** Consider a motion to approve the December 2023 semi-annual write off of \$43,153.79 uncollectible accounts receivable.

**PREPARED BY:** Jean Lane, Business Services Manager

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### **BACKGROUND:**

The CSR team has performed internal and external collection processes for the attached listing of uncollectible customer accounts receivable.

The attached list, with redacted customer information for privacy, shows the amounts of the requested accounts to write off as uncollectible.

The CSR team has worked diligently to review several years of outstanding account receivable delinquent balances. This resulted in a higher request to write off uncollectible balances this December than previous semi-annual Commission requests. Unfortunately, two customers in early 2022 had water leaks which amounted to \$24,339 of the total uncollectible amount and resulted in disconnection of water services.

The request to write off uncollectible customer accounts receivable will be presented to the Grand Rapids Public Utilities Commission twice per year.

### **RECOMMENDATION:**

A motion to approve the December 2023 semi-annual write off of \$43,153.79 uncollectible accounts receivable.