COGSDALE

Quote

Client	Grand Rapids Public Utilities Commission	Client Contact	Jean Lane
Project Manager		Prepared By	Jordan Asling
Reference Number	QUO-08386	Case Number	
Quote Effective Date	November 9, 2023	Client PO	
Description	Microsoft Dynamics GP and CSM Upgrade (with CMG)		

Pricing

	Quantity	Rate	Total	
Services				
Technical Upgrade	1	15,750	$	15,750.00
Sub-Total			*$*	*15,750.00*
Total			**$**	**15,750.00**

Payment Terms

Upon execution of this quote the following payment terms will apply:

Services

- 50% due on installation in Test environment or 90 days after quote signing, whichever occurs first
- 50% due on installation in Production environment or 120 days after quote signing, whichever occurs first

Maintenance and Support

N/A

Expenses
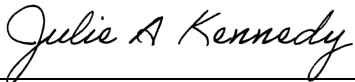
N/A – Work to be performed remotely

Notes

- This quote is valid for 60 days from the quote effective date.
- This quote is fixed based on the current information available. If a scope change occurs Cogsdale will work with the client to come to a mutually acceptable adjustment to the original quote.
- Client must be current with their annual Maintenance and Support Contract during the life of the project.
- Typically, scheduling of resources is 2-4 weeks out from the receipt of an approved SOW/quote unless otherwise agreed upon.
- Client must ensure that they have prerequisites (ie SQL Server) and hardware in place that meets the minimum requirements for the latest version of Microsoft Dynamics GP.
- Deployment in the Microsoft Dynamics GP Web Client is outside the scope of this work and will be quoted separately.
- Replacements for unsupported products (ie Business Portal) will be quoted separately.
- If client has an outstanding AR balance over 30 days, Cogsdale reserves the right to stop or not start project work.
- Statement of work is defined in the sections following the authorization.

Authorization

Signature indicates the parties have read, understood, and agreed to all the contents of this quote.

In lieu of a signature, a purchase order can be provided to indicate acceptance of this quote.

Authorized by Client:	Authorized by Cogsdale:
Julie A Kennedy	*Jordan Asling*
Name/Date Julie Kennedy - 11/15/2023	**Name/Date** Jordan Asling – 11/9/2023

For Inquiries, Please Contact:

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Client Description

Grand Rapids Public Utilities Commission ("Grand Rapids") has requested assistance to upgrade Microsoft Dynamics GP and it is Cogsdale's recommendation to upgrade CMG and CSM from their current versions to the latest versions. Currently, Grand Rapids is running Microsoft Dynamics GP 2018 (18.4), and CSM Build 2021R1.1.

Statement of Work

Technical Upgrade

A technical consultant will work with Grand Rapids to perform the following tasks:

- Install the latest version of Microsoft Dynamics GP, CMG, CSM, and related 3rd parties purchased thru Cogsdale on a test server. This includes restoring Production data to a Test environment for testing.
- Install and verify the latest version of Microsoft Dynamics GP, CSM and related 3rd parties purchased thru Cogsdale in a Production environment after testing is completed by Grand Rapids.
- Provide assistance with any technical issues that arise during testing.
- Provide go-live support the week the upgrade put in place. This includes technical issues that arise with the software installation.
- Project Management. A project manager will provide overall project guidance, project plan, risk management, time reporting, status reports, scope, and budget control.
- Services to be provided remotely.

Grand Rapid's Responsibilities

1. Provide IT assistance for accessing environments.
2. Verify access to remote meeting options are available (LiveMeeting, Teams, Remote Desktop, and/or Zoom).
3. Provide a Test environment for the upgrade.
4. Verify Test environment upgrade prior to performing upgrade in Production environment.

Ensure appropriate staff at Grand Rapid's are available for general questions.