

**GRAND RAPIDS  
PUBLIC UTILITIES**

*Service is Our Nature*

500 SE Fourth Street • Grand Rapids, Minnesota 55744

## **BUSINESS SERVICES DEPARTMENT MONTHLY REPORT February 2024 Commission Meeting**

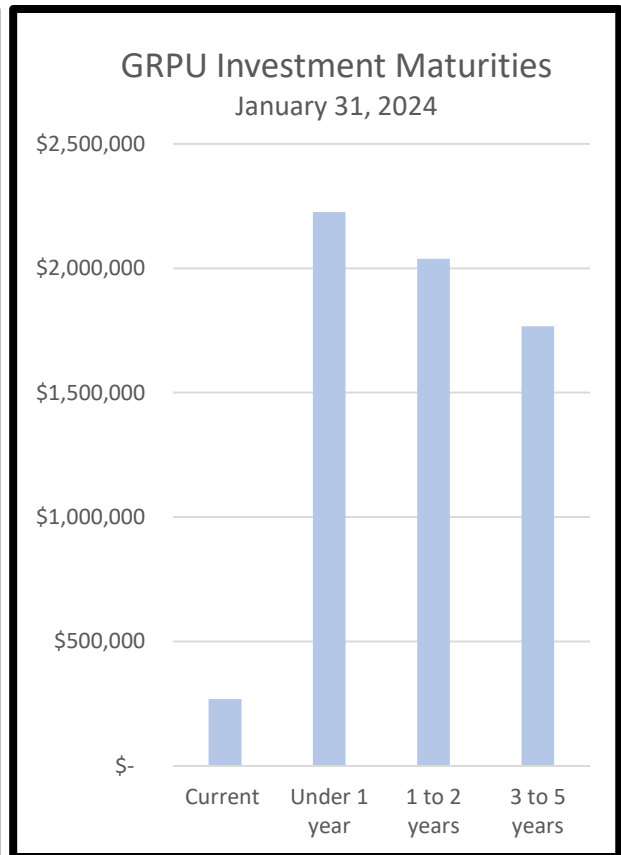
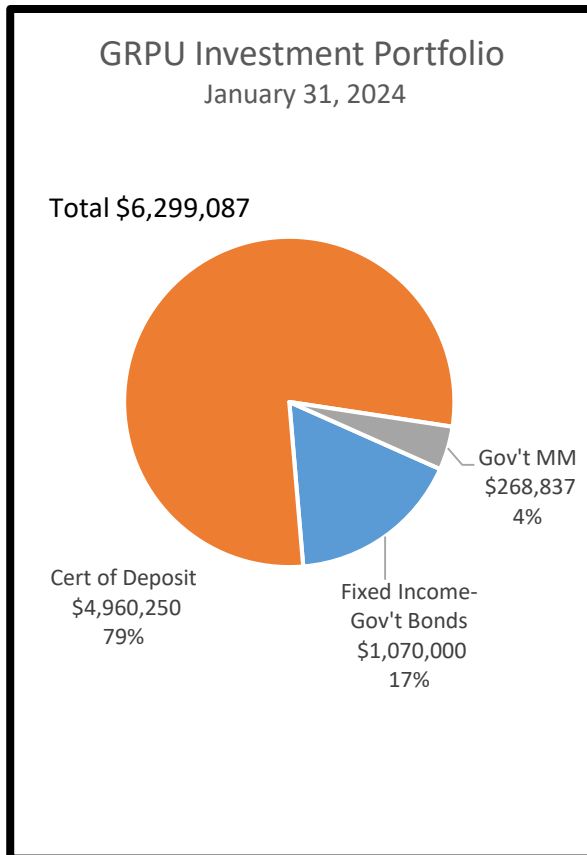
### ***SAFETY***

### ***RELIABILITY***

### ***CUSTOMER SERVICE***

Governments have a fiduciary responsibility in managing their funds, including the ongoing management and monitoring of investment activity. Investments increased from \$2,658,837 at EOY 2022 to \$6,299,087 as of January 31, 2024.

### **SAFETY OF ASSETS – INVESTMENTS**



## **CUSTOMER SERVICE – CUSTOMER-FOCUSED COMMUNICATION CAMPAIGNS**

*January 2024 customer focused communication was rebates.*

Starting the new year with new appliances? Grand Rapids Public Utilities offers rebates to our residential customers on Energy Star certified appliances and so much more! Air conditioning, heat pumps, custom lighting, washers, and dryers are just a few examples of the rebates GRPU offers. Save energy and earn up to \$1,000 on a qualifying purchase. Wow! Put money back in your pocket, check out our rebates at [www.grpuc.org](http://www.grpuc.org) or visit us on Facebook.

Link – <https://cityofgrandrapidsmn.com/utilities/page/rebates>

*February 2024 customer focused communication was caring fund.*

Grand Rapids Public Utilities' Caring Fund ... where a little change can change a lot. When you choose to round your payment up to the next whole dollar amount, G.R.P.U. donates that amount to the Caring Fund administered by the Grand Rapids Area Community Foundation. All Caring Fund donations will be used for your neighbors in utility crisis by providing small grants for emergency needs. You can sign up at [www.grpuc.org](http://www.grpuc.org) or visit us on Facebook. Grand Rapids Public Utilities ... service is their nature.

## **BY THE NUMBERS**

Power Purchased (kWh) January 2024 = 15,384,961 vs 15,092,287 January 2023

Sold kWh for January 2024 = 13,555,231 vs 14,613,929 January 2023

Number of Electric connections January 2024 = 7,665 vs 7,640 January 2023

Total Electric Sales January 2024 = \$1,647,542 vs \$1,650,918 January 2023

Water to system January 2024 = 26,137 vs 37,316 January 2023

Sold for January 2024 = 24,691 vs 24,451 January 2023

Number of Water connections January 2024 = 3,313 vs 3,291 January 2023

Total Water Sales January 2024 = \$176,139 vs \$147,824 January 2023