

## April in Children's

April is my last "quiet," month, well, as quiet as it gets in Children's. May begins Summer Reading, and then we are flying fast until Summer Celebration, in the middle of August. Some April highlights:

- Online Storytime themes included: Baseball, Libraries, Good Morning!, and Alphabet. We noticed a trend with our YouTube views a couple of months ago: our views have dropped significantly. After some digging, Dion learned that YouTube has changed its algorithm and it is negatively affecting many, many, groups across the platform. We'll see if they change back, but, regardless, we are still being seen by hundreds of people every month (as most of our views are daycares, with multiple sets of small eyes on the screen), and that doesn't include our ICTV views. Our plan is to keep on keeping on. (Yesterday I was gifted a beautiful wooden bead necklace strung on yarn. The young lady who gave the beads to me said "Thank you for doing Online Storytime. I love it." Yes, we will keep filming...)
- We had our last STEAM program of the year, in conjunction with the Bell Museum. While they are raising rates beyond our ability to pay next year, they have made an exception for our library, so more STEAM with the Bell may be in our future.
- I did my last KAXE reviews for the season. That will continue in September.
- Both Page Turners and Teen Book Club had invigorating book discussions.
- Our last Lego Club of the season resulted in lots of great art in Children's...come check it out!
- Artastic kits are going out, and Grandma Nancy was here for filming last week.
- Hang on! Summer's coming!

Happy Reading!

## Monthly Report - Overview for Apr 2025

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Locations on this report: Grand Rapids Area Library

### Checkout

| Description       | Apr 2025 | Mar 2025 | %chg  | Apr 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|-------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----             | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| 1st Time          | 9780     | 9689     | 0     | 10285    | -5    | 37595    | 39915    | -6    |
| Phone Renewal     | 221      | 269      | -18   | 443      | -51   | 811      | 1240     | -35   |
| Renewal           | 157      | 121      | 29    | 232      | -33   | 596      | 866      | -32   |
| Opac Renewal      | 640      | 702      | -9    | 869      | -27   | 2346     | 2570     | -9    |
| Offline 1st Time  | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Offline Renewal   | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Dayend Auto Renew | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----             | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total             | 10798    | 10781    | 0     | 11829    | -9    | 41348    | 44591    | -8    |

### Checkout Stock Rotation

| Description       | Apr 2025 | Mar 2025 | %chg  | Apr 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|-------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----             | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| 1st Time          | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Phone Renewal     | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Renewal           | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Opac Renewal      | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Offline 1st Time  | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Offline Renewal   | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Dayend Auto Renew | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----             | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total             | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |

### Checkin

| Description    | Apr 2025 | Mar 2025 | %chg  | Apr 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|----------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----          | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Normal         | 8829     | 9026     | -3    | 9914     | -11   | 33898    | 35495    | -5    |
| Late           | 1950     | 1691     | 15    | 2013     | -4    | 6939     | 7731     | -11   |
| Offline Normal | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Offline Late   | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----          | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total          | 10779    | 10717    | 0     | 11927    | -10   | 40837    | 43226    | -6    |

### Requests Placed

| Description | Apr 2025 | Mar 2025 | %chg | Apr 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|-------------|----------|----------|------|----------|------|----------|----------|------|
| Placed      | 1802     | 1940     | -8   | 2326     | -23  | 7893     | 9164     | -14  |
| Total       | 1802     | 1940     | -8   | 2326     | -23  | 7893     | 9164     | -14  |

#### Requests Resolved

| Description | Apr 2025 | Mar 2025 | %chg | Apr 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|-------------|----------|----------|------|----------|------|----------|----------|------|
| Cancelled   | 122      | 126      | -4   | 100      | 22   | 499      | 398      | 25   |
| Filled      | 2751     | 2763     | -1   | 3307     | -17  | 11391    | 13028    | -13  |
| Expired     | 2        | 1        | 100  | 2        | 0    | 15       | 8        | 87   |
| Total       | 2875     | 2890     | -1   | 3409     | -16  | 11905    | 13434    | -12  |

#### Holds Resolved

| Description | Apr 2025 | Mar 2025 | %chg | Apr 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|-------------|----------|----------|------|----------|------|----------|----------|------|
| Picked Up   | 1723     | 1749     | -2   | 2036     | -16  | 7260     | 8252     | -13  |
| Cancelled   | 12       | 4        | 200  | 3        | 300  | 21       | 3        | 600  |
| Expired     | 114      | 100      | 14   | 164      | -31  | 462      | 572      | -20  |
| Total       | 1849     | 1853     | -1   | 2203     | -17  | 7743     | 8827     | -13  |

#### Overdues

| Description  | Apr 2025 | Mar 2025 | %chg | Apr 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|--------------|----------|----------|------|----------|------|----------|----------|------|
| 1st Notice   | 598      | 661      | -10  | 726      | -18  | 2235     | 2286     | -3   |
| 2nd Notice   | 6        | 3        | 100  | 4        | 50   | 21       | 13       | 61   |
| 3rd Notice   | 0        | 1        | -100 | 1        | -100 | 5        | 3        | 66   |
| 4th Notice   | 1        | 0        | 100  | 1        | 0    | 5        | 2        | 150  |
| 5th Notice   | 0        | 0        | 0    | 1        | -100 | 1        | 3        | -67  |
| Final Notice | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Notice # 7   | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Notice # 8   | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Notice # 0   | 129      | 134      | -4   | 212      | -40  | 728      | 724      | 0    |
| Total        | 734      | 799      | -9   | 945      | -23  | 2995     | 3031     | -2   |

#### Borrower Delta

| Description      | Apr 2025 | Mar 2025 | %chg | Apr 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|------------------|----------|----------|------|----------|------|----------|----------|------|
| New (Manual)     | 96       | 87       | 10   | 81       | 18   | 336      | 318      | 5    |
| Deleted (Manual) | 5        | 8        | -38  | 9        | -45  | 26       | 32       | -19  |
| New (Batch)      | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Deleted (Batch)  | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |

|       |       |       |       |       |       |       |       |       |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- |
| Total | 101   | 95    | 6     | 90    | 12    | 362   | 350   | 3     |

#### Bib Delta

| Description      | Apr 2025 | Mar 2025 | %chg  | Apr 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| New (Manual)     | 250      | 94       | 165   | 310      | -20   | 613      | 688      | -11   |
| Deleted (Manual) | 217      | 91       | 138   | 309      | -30   | 1883     | 1143     | 64    |
| New (Batch)      | 42       | 42       | 0     | 166      | -75   | 130      | 463      | -72   |
| Deleted (Batch)  | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total            | 509      | 227      | 124   | 785      | -36   | 2626     | 2294     | 14    |

#### Auth Delta

| Description      | Apr 2025 | Mar 2025 | %chg  | Apr 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| New (Manual)     | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Deleted (Manual) | 3        | 14       | -79   | 1        | 200   | 19       | 3        | 533   |
| New (Batch)      | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Deleted (Batch)  | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total            | 3        | 14       | -79   | 1        | 200   | 19       | 3        | 533   |

#### Item Delta

| Description      | Apr 2025 | Mar 2025 | %chg  | Apr 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| New (Manual)     | 550      | 355      | 54    | 761      | -28   | 1733     | 2109     | -18   |
| Deleted (Manual) | 78       | 135      | -43   | 154      | -50   | 3045     | 2185     | 39    |
| New (Batch)      | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Deleted (Batch)  | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total            | 628      | 490      | 28    | 915      | -32   | 4778     | 4294     | 11    |

#### Acquisitions Activities

| Description       | Apr 2025 | Mar 2025 | %chg  | Apr 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|-------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----             | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Lines Ordered     | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Items Ordered     | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Lines Received    | 359      | 177      | 102   | 500      | -29   | 863      | 1034     | -17   |
| Items Rcvd by Ven | 370      | 185      | 100   | 503      | -27   | 886      | 1050     | -16   |
| Claims            | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----             | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total             | 729      | 362      | 101   | 1003     | -28   | 1749     | 2084     | -17   |

# **Grand Rapids Area Library**

## **Reference Statistics**

**April 2025**

|                                      | <b>April</b> | <b>YTD 2025</b> |
|--------------------------------------|--------------|-----------------|
| <b>Door Count</b>                    | <b>6,143</b> | <b>21,074</b>   |
| <b>Reference Questions</b>           | <b>209</b>   | <b>642</b>      |
| <b>Computer Help Over 5 Minutes</b>  | <b>24</b>    | <b>66</b>       |
| <b>Tests Proctored</b>               | <b>0</b>     | <b>2</b>        |
| <b>Public Computer Use: Sessions</b> | <b>228</b>   | <b>891</b>      |
| <b>Public Computer Use: Hours</b>    | <b>231</b>   | <b>838</b>      |
| <b>Special Computer Sessions</b>     | <b>151</b>   | <b>450</b>      |
| <b>Passports Accepted</b>            | <b>117</b>   | <b>478</b>      |

# April 2025

| Sun | Mon                   | Tue                             | Wed                                                                                                       | Thu            | Fri            | Sat      |
|-----|-----------------------|---------------------------------|-----------------------------------------------------------------------------------------------------------|----------------|----------------|----------|
|     |                       | 1 170271<br>3                   | 2 170424<br>2                                                                                             | 3 170656<br>8  | 4 170835<br>4  | 5<br>17  |
| 6   | 7 171191<br>7         | 8 171464<br>4                   | 9 171787<br>9                                                                                             | 10 172052<br>6 | 11 172201<br>3 | 12<br>29 |
| 13  | 14 172517<br>5        | 15 *Voting<br>172959<br>5       | 16 173250<br>7                                                                                            | 17 173519<br>8 | 18 173666<br>4 | 19<br>25 |
| 20  | 21 173979<br>10       | 22 174268<br>5                  | 23 174546<br>9                                                                                            | 24 174831<br>8 | 25 175027<br>3 | 26<br>35 |
| 27  | 28 175364<br>MJ FTO 1 | 29 Voting<br>176125<br>MJ FTO 0 | 30 176414<br>MJ FTO  |                |                | 7        |

# April 2025

| Sun | Mon                                | Tue                       | Wed                       | Thu                       | Fri                                | Sat                               |
|-----|------------------------------------|---------------------------|---------------------------|---------------------------|------------------------------------|-----------------------------------|
|     |                                    | 1<br>15<br>np/ 11 CI<br>  | 2<br>5<br>np/ 11 CI<br>   | 3<br>6<br>np/ 11 CI<br>   | 4<br>2<br>np/ 11 CI<br>            | 5                                 |
| 6   | 7<br>11<br>np/ 11 CI<br>           | 8<br>10<br>np/ 11 CI<br>  | 9<br>7<br>np/ 11 CI<br>   | 10<br>9<br>np/ 11 CI<br>  | 11<br>11<br>np/ 11 CI<br>          | 12                                |
| 13  | 14<br>16<br>np/ 11 CI<br>          | 15<br>16<br>np/ 11 CI<br> | 16<br>14<br>np/ 11 CI<br> | 17<br>12<br>np/ 11 CI<br> | 18 no school<br>3<br>np/ 11 CI<br> | 19<br><del>19</del> <del>20</del> |
| 20  | 21 no school<br>5<br>np/ 11 CI<br> | 22<br>15<br>np/ 11 CI<br> | 23<br>6<br>np/ 11 CI<br>  | 24<br>9<br>np/ 11 CI<br>  | 25<br>12<br>np/ 11 CI<br>          | 26                                |
| 27  | 28<br>6<br>np/ 11 CI<br>           | 29<br>5<br>np/ 11 CI<br>  | 30<br>10<br>np/ 11 CI<br> |                           |                                    |                                   |

# GRAL Children's Library Monthly Statistics

## April 2025

### Online Storytime

Programs: 4

Facebook plays: 1000\*

YouTube views: 161

**Total views: 1061**

### Artastic

Programs: 1

Facebook plays: 30

YouTube views: 192

**Total views: 222**

**Kits handed out: 150**

|       |                   |    |
|-------|-------------------|----|
| 04/08 | Book Time         | 51 |
| 04/09 | Afterschool STEAM | 19 |
| 04/15 | Book Time         | 29 |
| 04/22 | Book Time         | 34 |
| 04/28 | Lego Club         | 21 |
| 04/28 | Page Turners      | 8  |
| 04/29 | Book Time         | 36 |
| 04/30 | Teen Book Club    | 6  |

**Total Programs: 8      People: 204**

Book Times : 4      People: 150

Library Programs: 4      People: 54

**Class Visit: 3 groups      People: 44**

- RJEMS SPED: 13
- GRHS SPED: 14
- Lighthouse Academy: 17

**Reference Questions 2025: 329**

**Reference Questions 2024: 429**

\*The Meta platform has changed how they calculate Facebook viewer metric. They have changed views to plays.

# April 2025

329

| Sun | Mon                           | Tue                         | Wed                         | Thu                        | Fri                          | Sat      |
|-----|-------------------------------|-----------------------------|-----------------------------|----------------------------|------------------------------|----------|
|     |                               | 1 <sup>NO</sup> Cindy<br>36 | 2 <sup>NO</sup> Ellen<br>16 | 3 <sup>NO</sup> Ellen<br>9 | 4<br>5                       | 5<br>60  |
| 6   | 7<br>29                       | 8<br>12                     | 9<br>16                     | 10<br>23                   | 11<br>4                      | 12<br>84 |
| 13  | 14<br>16                      | 15 <sup>P.E</sup><br>14     | 16<br>12                    | 17<br>19                   | 18 <sup>NO</sup> School<br>9 | 19<br>70 |
| 20  | 21 <sup>NO</sup> School<br>18 | 22<br>15                    | 23<br>10                    | 24<br>18                   | 25<br>8                      | 26<br>64 |
| 27  | 28<br>17                      | 29 <sup>SE</sup><br>14      | 30<br>15                    |                            |                              | 46       |

**GRAND RAPIDS AREA LIBRARY: 2025 Volunteer Report**

| Month     | Regular Volunteers |        | RSVP Volunteers |        | Library Board |        | Library Friends |        | Library Foundation |       | Total | Total  |
|-----------|--------------------|--------|-----------------|--------|---------------|--------|-----------------|--------|--------------------|-------|-------|--------|
|           | # Vol              | Hours  | # Vol           | Hours  | # Vol         | Hours  | # Vol           | Hours  | # Vol              | Hours | # Vol | Hours  |
| January   | 27                 | 160.75 | 3               | 90.50  | 7             | 27.00  | 9               | 85.75  | 2                  | 5.00  | 30    | 251.25 |
| February  | 36                 | 157.50 | 4               | 57.25  | 8             | 28.00  | 8               | 56.25  | 10                 | 14.00 | 40    | 214.75 |
| March     | 30                 | 167.75 | 4               | 70.00  | 8             | 28.00  | 9               | 70.50  | 1                  | 3.00  | 34    | 237.75 |
| April     | 27                 | 149.00 | 4               | 65.25  | 8             | 28.00  | 6               | 52.00  | 1                  | 3.00  | 31    | 214.25 |
| May       |                    |        |                 |        |               |        |                 |        |                    |       |       | 0.00   |
| June      |                    |        |                 |        |               |        |                 |        |                    |       |       | 0.00   |
| July      |                    |        |                 |        |               |        |                 |        |                    |       |       | 0.00   |
| August    |                    |        |                 |        |               |        |                 |        |                    |       |       | 0.00   |
| September |                    |        |                 |        |               |        |                 |        |                    |       |       | 0.00   |
| October   |                    |        |                 |        |               |        |                 |        |                    |       |       | 0.00   |
| November  |                    |        |                 |        |               |        |                 |        |                    |       |       | 0.00   |
| December  |                    |        |                 |        |               |        |                 |        |                    |       |       | 0.00   |
| Total     |                    | 635.00 |                 | 283.00 |               | 111.00 |                 | 264.50 |                    | 25.00 | *     | 918.00 |