



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: August 27, 2025

AGENDA ITEM: Consider a motion to ratify the agreement with Emergent Software for cyber protection software for a monthly fee of \$153.00.

PREPARED BY: Mike LeClaire, Information Systems Department Manager

BACKGROUND:

Our existing email licensing has expired. To secure more favorable annual pricing, staff transitioned licensing previously provided through Zix to licensing provided by Emergent Software.

As part of this transition, additional cyber protection software was required. Staff recommend the purchase of software which delivers comprehensive protection by integrating cybersecurity and data protection into a single platform. The advanced edition offers enhanced features beyond the standard package, including robust backup, recovery, and security measures for email, providing increased protection against modern cyber threats.

RECOMMENDATION:

Ratify the agreement with Emergent Software for cyber protection software for a monthly fee of \$153.00.