



# **GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM**

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**AGENDA DATE:** November 27, 2024

**AGENDA ITEM:** Consider a motion to ratify the Master Services Agreement, the Digital Estate Roadmapping Statement of Work, and the Intune Statement of Work with Emergent Software for professional services for IT project management for an amount not to exceed \$16,500.

**PREPARED BY:** Julie Kennedy, General Manager

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## **BACKGROUND:**

As part of the work to transition managing our own IT services, GRPU staff are working with Emergent Software, an IT professional services consultant, on two of our necessary IT projects. These projects will provide planning and upgrades to our IT infrastructure that will improve the performance and security of our various technology applications.

## **RECOMMENDATION:**

Ratify the Master Services Agreement, the Digital Estate Roadmapping Statement of Work, and the Intune Statement of Work with Emergent Software for professional services for IT project management for an amount not to exceed \$16,500.