



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: November 27, 2024

AGENDA ITEM: Consider a motion to approve the 2024 December semi-annual write off of \$9,337.68 uncollectible accounts receivable.

PREPARED BY: Jean Lane, Business Services Manager

BACKGROUND:

The CSR team has performed internal and external collection processes for the attached listing of uncollectible customer accounts receivable.

The attached list, with redacted customer information for privacy, shows the amounts of the requested account balances to write off as uncollectible.

The CSR team has worked diligently to review several years of outstanding account receivable delinquent balances and clean up as part of the new utility billing software implementation. The attached list reflects a lower total than the June 2024 write-off request amount of \$16,285.32.

A request to write off uncollectible customer accounts receivable balances will be presented to the Grand Rapids Public Utilities Commission twice per year.

RECOMMENDATION:

A motion to approve the December 2024 semi-annual write off \$9,337.68 uncollectible accounts receivable.