



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: April 26, 2022

AGENDA ITEM: Review of City Multi-Family Unit Residential Water Rates

PREPARED BY: Jean Lane, Business Services Manager

BACKGROUND:

During the establishment of customer accounts for the two new apartment complexes it was noted by CSR team members the rates charged for a 38 unit building and a 48 unit building had not been previously approved by the GRPU Commission.

Paula Hennemann, Lead CSR, working with CSR team members suggested to complete the rate table for City Multi-Family Unit Residential Water regardless if there was currently a housing complex with that specific number of units. Approving this revised rate schedule will allow the CRS teams to better perform their roles.

The calculation is the same regardless the number of units. The rate charge is \$5.20 times the number of units plus a flat fee of \$3.47. Customers have been billed correctly on their monthly utility bill as the mathematical calculation is not changing.

Paula suggested to fill in all the unit values from 2 to 61 even though some unit rates have no customers.

RECOMMENDATION:

Review the attached City Multi-Family Unit Residential Water Rate schedule for units 2 to 61 and consider approving the revised rate table at the May 11, 2022 Commission Meeting.